# NEW FRONTIERS FOR PROSPERITY AND PROTECTION

**CLIVE GRACE Chair of LBRO** 



### **BETTER REGULATION**

- .....supports both prosperity and protection....
- ....in recession and in times of increased unemployment.....
- ....it is a modest contribution....but a vital one.



### PROSPERITY AND PROTECTION

- Mutually supportive not mutually exclusive
- Quality of Life and Quality of Markets
- Win-win not a see-saw
- Not always, but more than is often thought...
- A new relationship, and a new culture
- Themes of co-responsibility, a duty to ensure compliance, and principles of better regulation....



### IMPORTANCE OF CULTURE CHANGE

- LBRO created by Government to address culture change in local authorities....
- ....also a wider theme....
- ....key objective for Australian regulatory reform....
- ....and Mexico's
- Culture change at local and at national level
- ....but what does it mean in practice?



### THE COMPONENTS OF CULTURE CHANGE

- Principles
- Practices
- Processes
- Programmes
- Behaviours
- Attitudes
- Relationships



### **PRINCIPLES**

- Better Regulation:
  - -Consistent
  - Proportionate
  - -Transparent
  - Accountable
  - Targeted
- Do we need a 6<sup>th</sup>?
  - Empowering?



### **PRACTICES**

- Primary Authority
  - Consistency
  - Avoid unnecessary enforcement action
- Much more than that
- Delivering assured advice to compliant business
- The Anderson agenda
- Saving business expense, increasing confidence, and reducing regulatory burden and friction
- Primary authority is not going away....it is here to

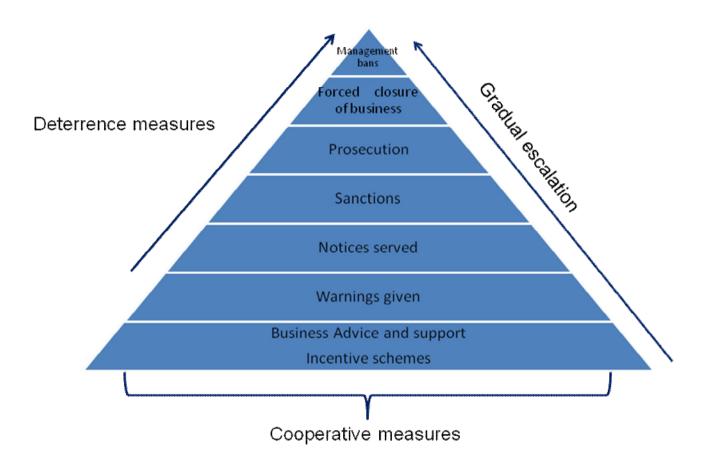


#### A NEW RELATIONSHIP?

- Regulating to secure compliance not enforce non compliance. CBI view
- Sharing responsibility for delivering the desired outcomes - this sharing, or 'co-responsibility', is based around each party having legitimate responsibilities and expectations from the regulatory relationship.
- Co-production "means by which regulated entities and the intended beneficiaries of regulation contribute alongside the regulator to produce better regulatory compliance and

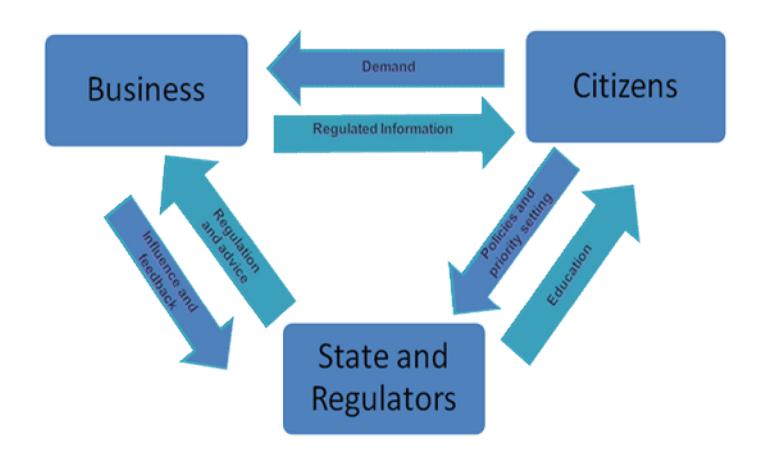


## REGULATORY TOOLS – CONVENTIONAL PICTURE





### **CO-RESPONSIBILITY**





### SO WHO IS RESPONSIBLE?

Regulators

**Business** 

Consumers



### REGULATORS' RESPONSIBILITY

- Issue reliable and accessible advice
- Be aware of business drivers
- Keep regulatory burdens to a minimum
- Provide citizens with information and tools to protect themselves
- Protect citizens from non compliant business activity when they cannot protect themselves.



### **BUSINESSES' RESPONSIBILITY**

- Comply with sensible and proportionate regulation
- Work alongside regulators to deliver mutual regulatory outcomes
- Provide citizens with helpful and clear information so that they can make informed choices about value for money
- Influence the direction of policy by giving feedback on issues/problems



### CITIZEN RESPONSIBILITY

- Assist in regulatory priority setting
- Help regulators identify community problems and concerns
- Make good use of regulated information to make informed choices and ensure that their behaviour helps drive positive outcomes
- Use their purchasing power to support legitimate business.



### clive.grace@lbro.org.uk

www.lbro.org.uk