

LoveCleanStreets

Using LoveLewisham to Improve
Environmental Quality

Un-Loved Lewisham 1999



Un-Loved Lewisham 1999



Un-Loved Lewisham 1999

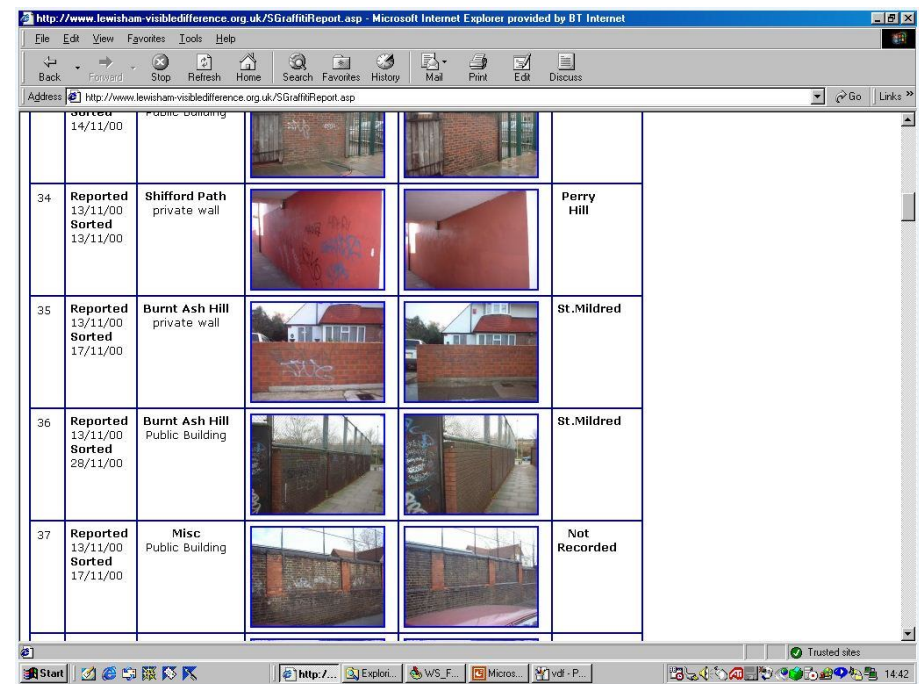


Un-Loved Lewisham 1999

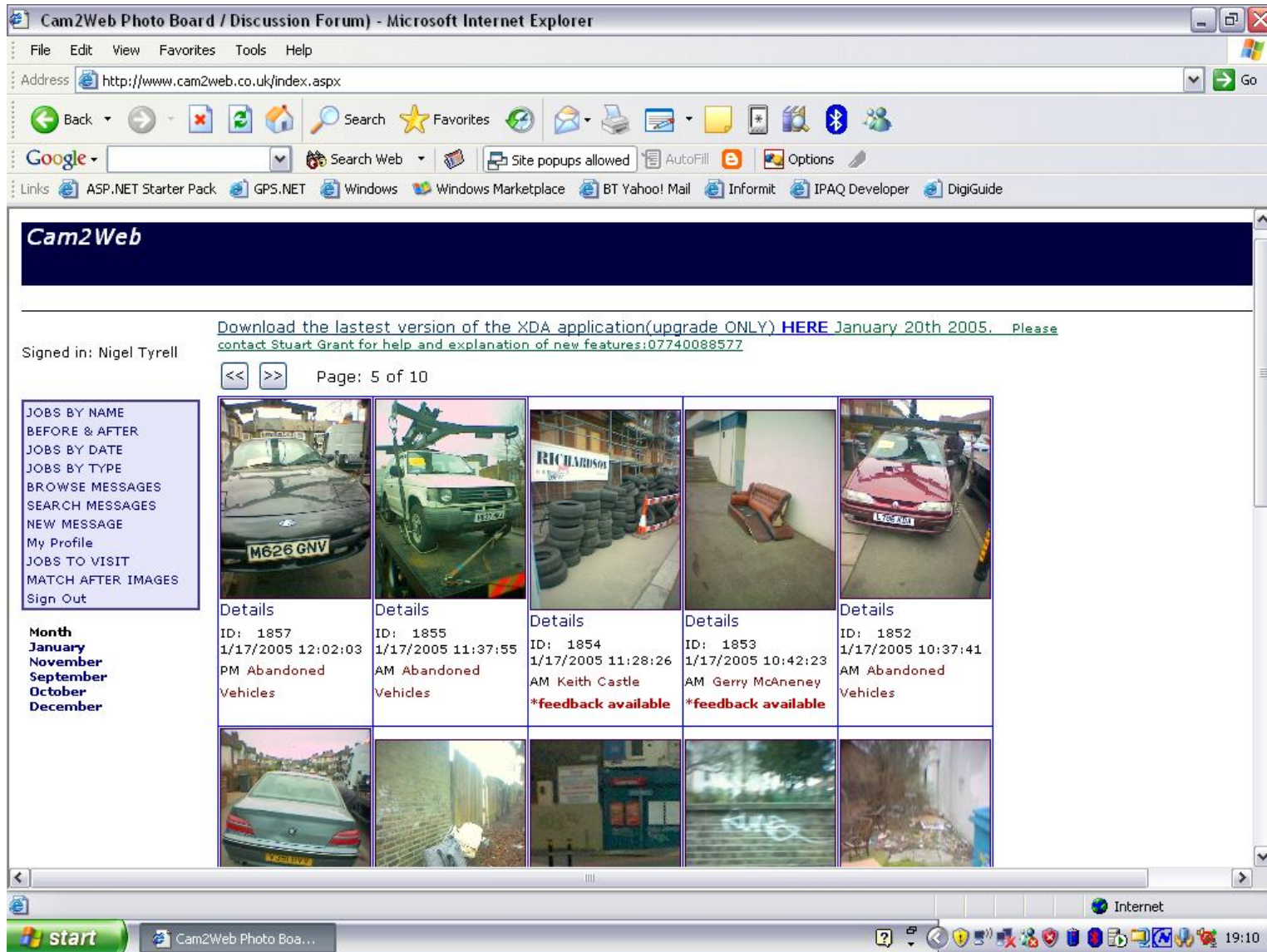


Background

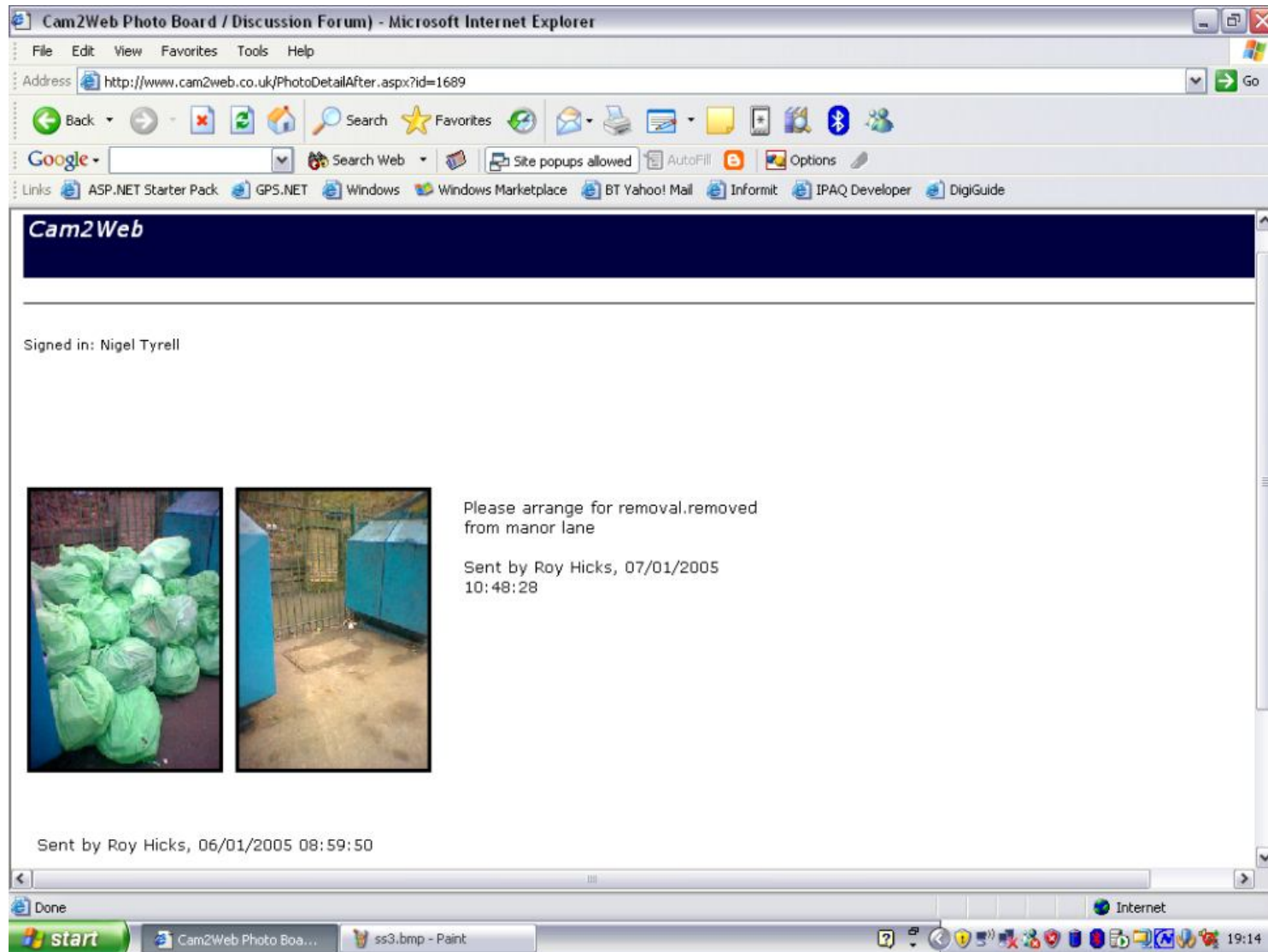
- 1999
 - LewishamVisibleDifference
- 2004
 - Cam2Web
- 2005
 - LoveLewisham
- 2010
 - LoveCleanStreets



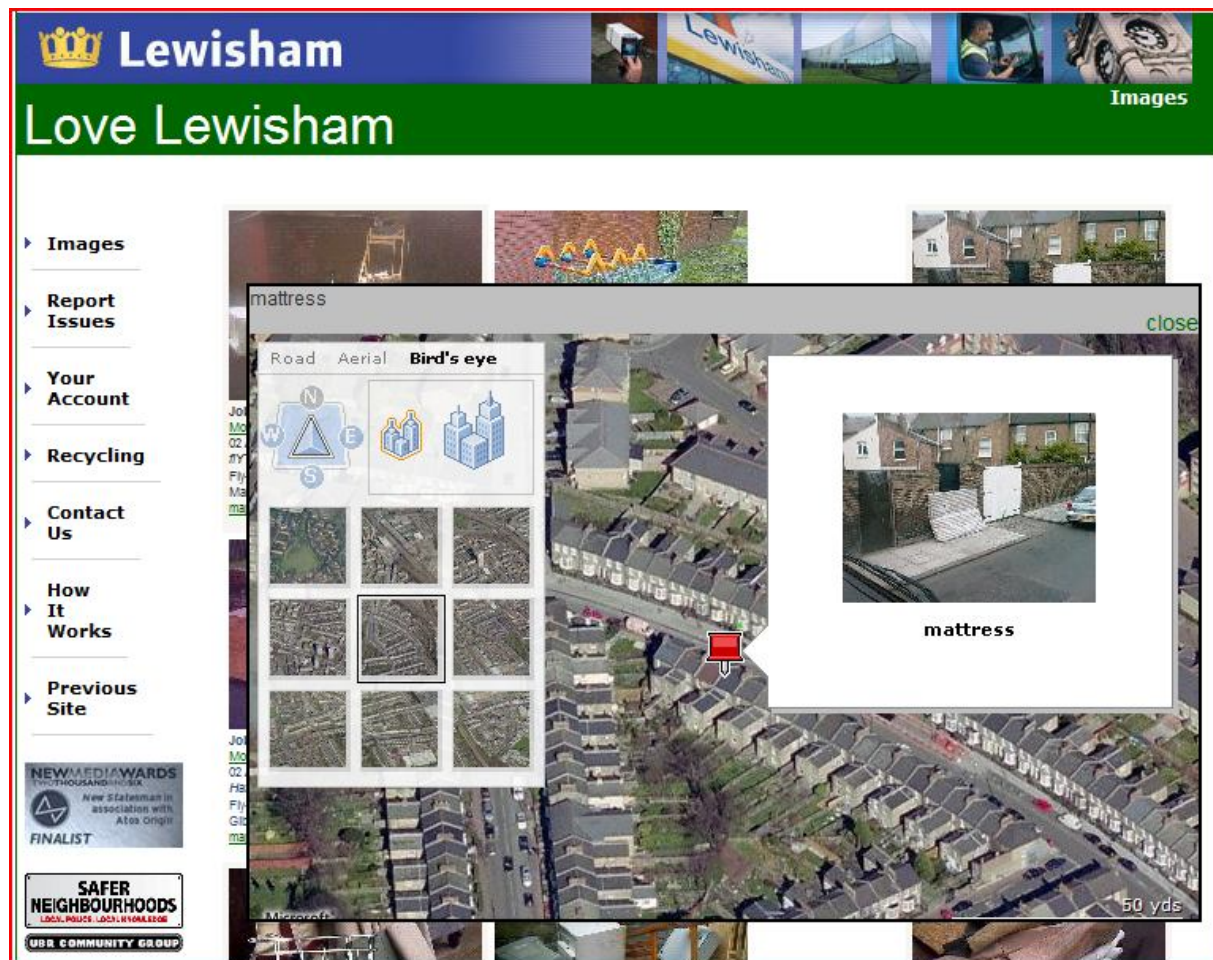
Cam2Web 2004



Cam2Web 2004



LoveLewisham 2005



Before & After



Un-Loved Lewisham 1999



Loved Lewisham 2010




Image 2 of 2

CLOSE X

Loved Lewisham 2010



Accessibility



 **Lewisham**

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- Live Map
- Sign In
- How it Works
- Previous Site

Lewisham Council
1 Catford Road
London SE6 4RU
Tel: 020 8314 6000

Near 192 Manor Ln, Lewisham, Greater London SE12 0, UK



show map controls

Lee Green Ward
2.5 Metres of Graffiti Removed


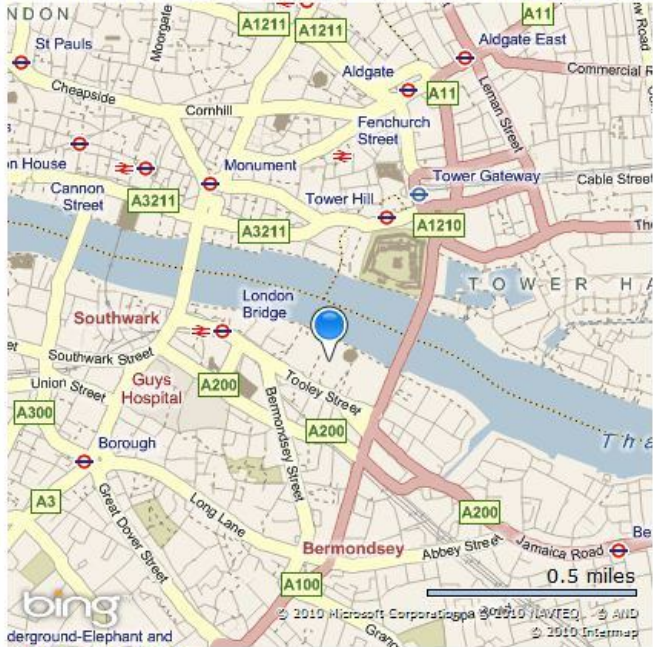
Reported 21/10/2010 20:36 Category Graffiti

Love Clean Streets 2010

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not signed in

Near More London, Camberwell, Greater London SE1 2, UK




City Hall


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0
[Vote Down](#)

Category	
Status	
Reported By	nigel.tyrell
Assigned To	

Reported	05/03/2010 12:52
Response Required	Yes
Completed	No
Approved	Yes
Assigned Name	

Permalink: <http://www.lovecleanstreets.org/Reports/Report/b8501bb5-0a57-4cce-9a93-19656e3cf7f8>

Subscribe to this report: 




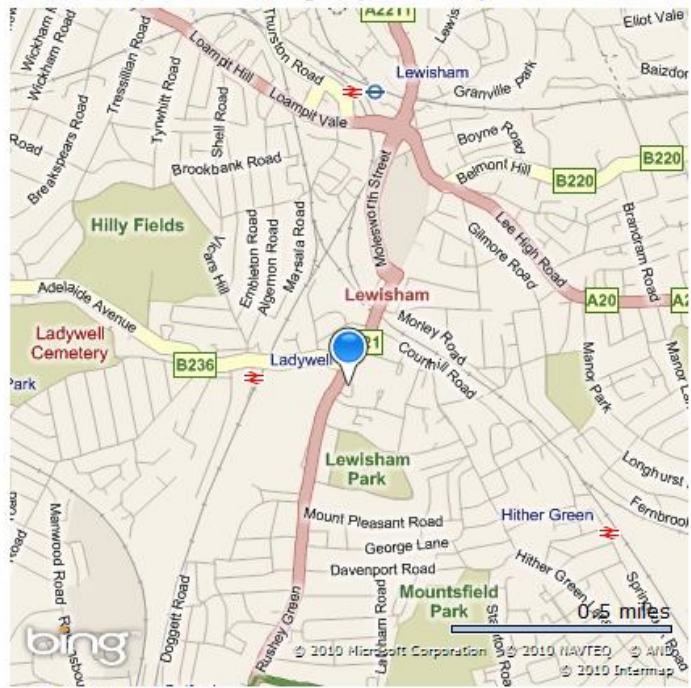
Working together
for cleaner,
greener places

Reports & action on a public site

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Near 302-304 Lewisham High St, Lewisham, Greater London SE13 6, UK




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0.5 Metres of Graffiti removed

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0
[Vote Down](#)

Category		Reported	16/09/2010 19:14
Status		Response Required	Yes
Reported By	James.mills	Completed	Yes on 16/09/2010 07:27
Assigned To		Approved	Yes
		Assigned Name	

Permalink: <http://www.lovecleanstreets.org/Reports/Report/e68f7857-5b5a-43ea-9c5d-9a41a85ffed8>

Subscribe to this report: 

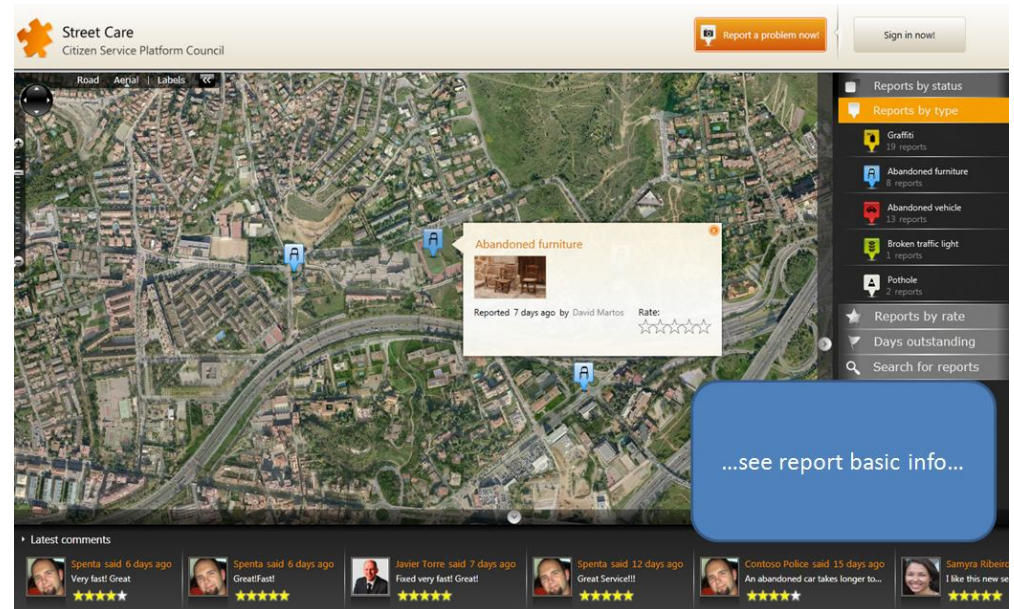
Scalable, cloud-based Infrastructure

- Web-app & admin tool
- Public API
- Free Mobile Apps;
 - iPhone
 - Windows Phone
 - Android Phone
 - Blackberry
 - (and Text/MMS from standard phones)



Scalable, cloud-based Infrastructure

- Part of Microsoft Citizen Service Platform
- Or 'Stand alone' web admin
- Or Integrate with CRM
- Or Integrated through Veolia job management system

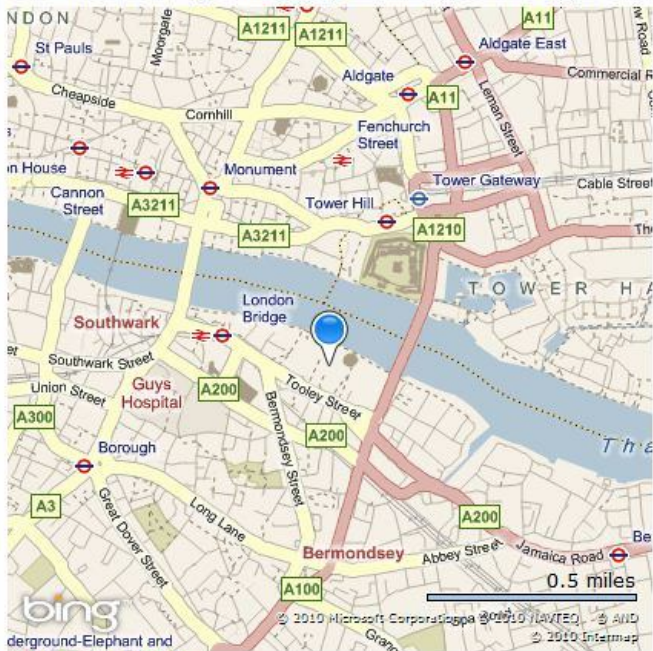



Love Clean Streets

beyond the Social-Networking Anorak to the Hi-Vis Front-line

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not signed in

Near More London, Camberwell, Greater London SE1 2, UK

bing
derground-Elephant and
[show map controls](#)




City Hall
[Vote Up](#)
0
[Vote Down](#)

Category	
Status	
Reported By	nigel.tyrell
Assigned To	

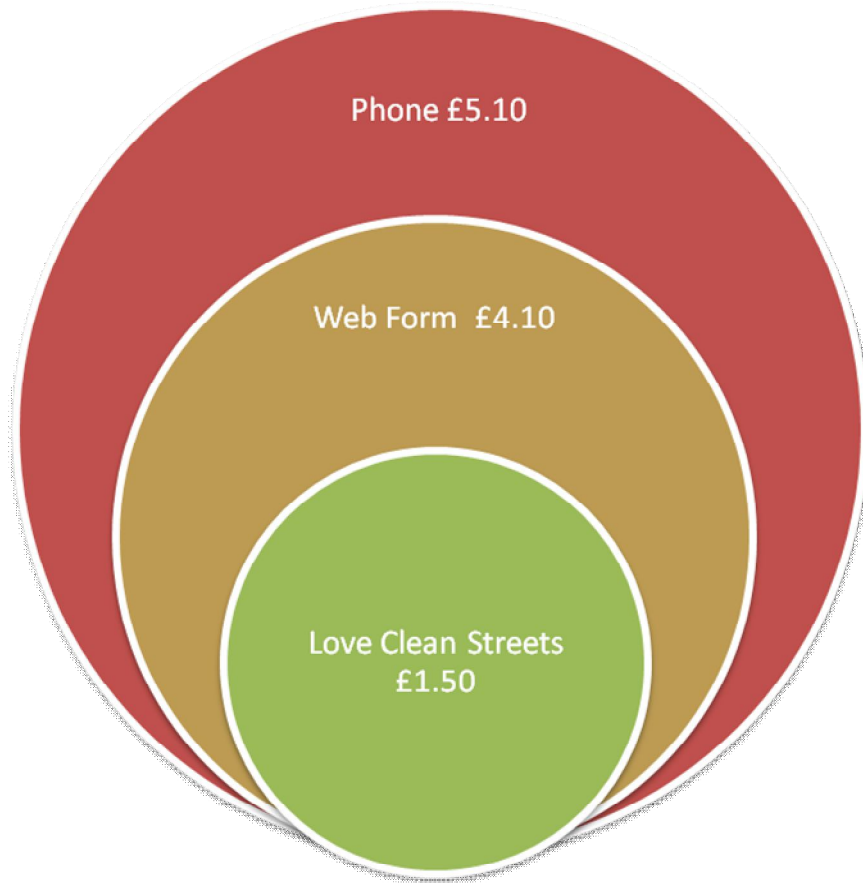
Reported	05/03/2010 12:52
Response Required	Yes
Completed	No
Approved	Yes
Assigned Name	

Permalink: <http://www.lovecleanstreets.org/Reports/Report/b8501bb5-0a57-4cce-9a93-19656e3cf7f8>

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Productivity Tool

- Lower Transaction Costs
- Reduced Casework Costs
 - Financial & Reputational
- Lower NI 195 Survey Costs
- Eliminated Missed-Bin Costs
- Increased Trade Waste Income



Lower Transaction Costs

- Eliminates pre-inspection
 - Send the right team & truck
- Improves partnership productivity
- Diverts partners away from CallCentre



Reduced Casework Costs

- Casework costs lots
 - More 'eyes & ears' = less casework
 - Less casework = higher resident satisfaction
 - 8% less casework



Less Casework = Higher Satisfaction (Retweet!)



Less Casework = Higher Satisfaction

Love clean streets

by **jonekt** » 6 Oct 2010 18:43

Just found an iPhone app for lewisham to log anything which needs cleaning up (already knew about the website fro here) but the app is great.

Was walking to work this morning and a tin of paint had burst and was all over the pavement and road. Took a photo my iPhone uploaded via the app and when I got home this evening (most) was cleaned up.

Thoroughly recommend it! Especially as u don't have to remember to contact the council when u get home. Really useful/ convenient/ quick to use.

[Post made via Mobile Device] 

jonekt

Posts: 57

Joined: 10 Oct 2006 15:52

Location: Sydenham

Re: Love clean streets

by **fishcox** » 6 Oct 2010 19:13

Thanks - that's brilliant.

fishcox

Posts: 442

Joined: 4 Mar 2005 14:55

Location: lawrie park road

Re: Love clean streets

by **mummycat** » 6 Oct 2010 20:00

Was it the tin of paint on the corner of Queensthorpe and Earlsthorpe? I used the site yesterday evening and watched 3 Lewisham workers clean it up at 10:30 this morning!

Now that's what I call service!

mummycat

Posts: 444

Joined: 8 May 2007 13:10

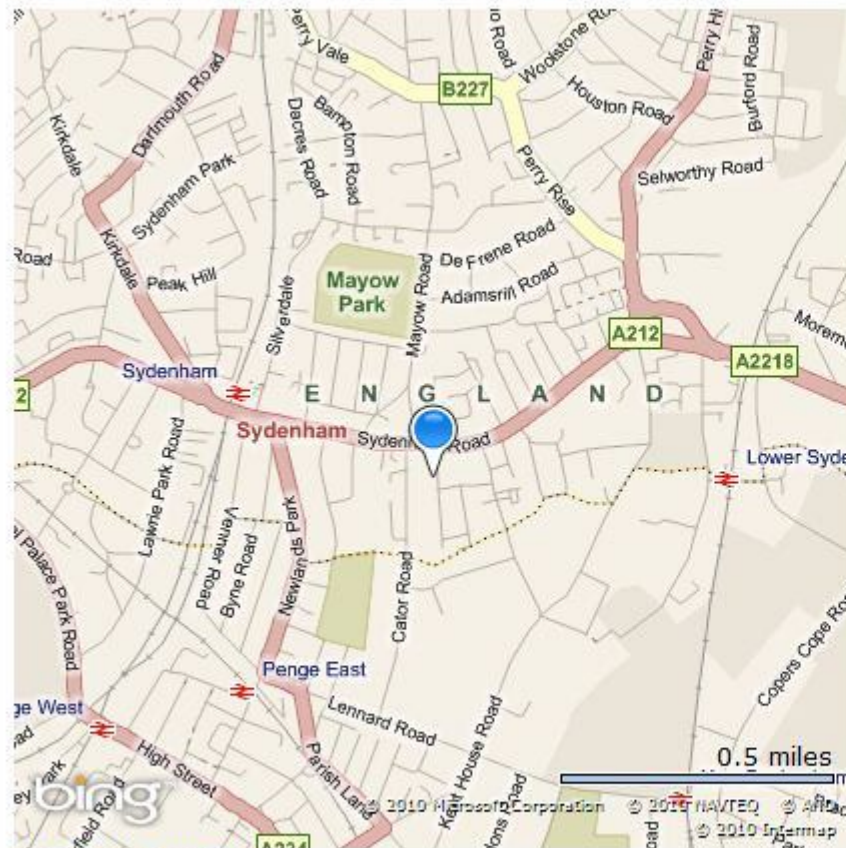
Location: A park near you



Eliminated 'missed bin' costs. Saving £300k

not signed in

Near 29 Hazel Grove, Lewisham, Greater London SE26 5, UK



[show map controls](#)



Dartmouth Court Unknown vehicle blocking entrance

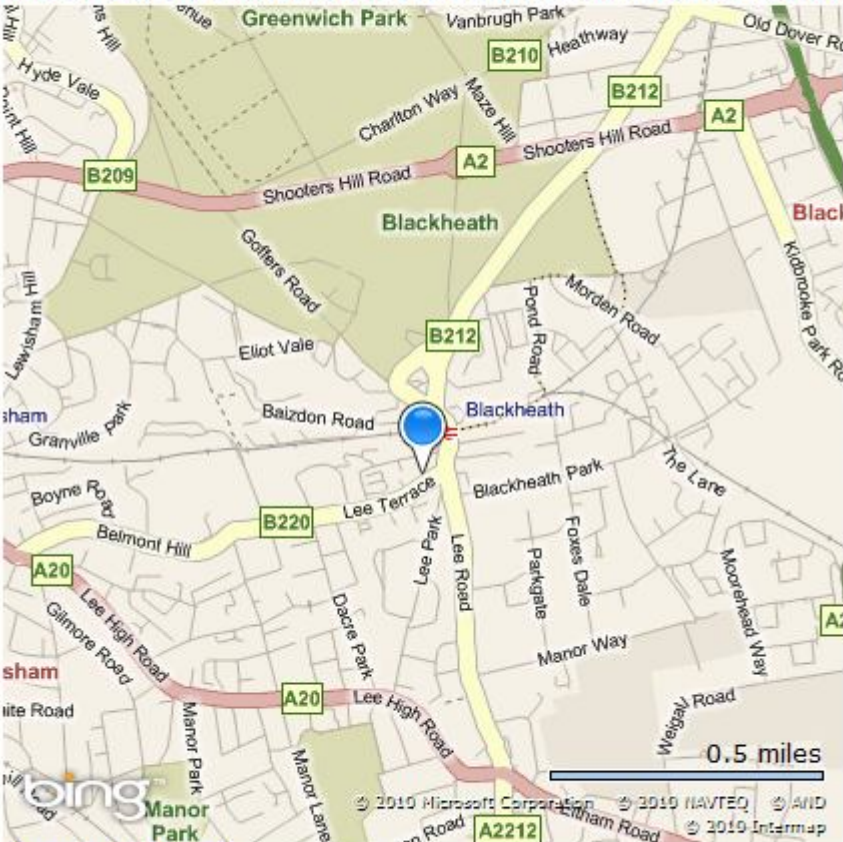
Increased Trade Waste Income by £20k

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love clean street


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Near Blackheath Rail Station, Lewisham, Greater London SE3 0, UK



The map shows the Blackheath area in Lewisham, Greater London. Key roads include Shooters Hill Road, Lee High Road, and Lee Road. Landmarks such as Greenwich Park, Vanbrugh Park, and Blackheath Park are visible. A blue location pin is placed near Blackheath Rail Station. The map includes a scale bar for 0.5 miles and copyright information for 2010 Microsoft Corporation, NAVTEQ, and Intermap.

[show map controls](#)



A photograph showing several blue trade waste bins from W&A Lewisham. The bins are overflowing with cardboard boxes and other debris, illustrating the problem of trade waste overflow.

blackheath station trade binsbins have just been emptiedbut lots of overspill left

Love Clean Streets

-For Your Info, I Fixed It!

- FYIIFI
 - ‘For Your Info I Fixed It’
 - Volunteers post reports of their own work.
- Share ‘Big Tidy-Up’, ‘Stop The Drop’ etc.

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love clean streets

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Neer 1-31 Sundorne Rd, Greenwich, Greater London SE7 7, UK

[View map controls](#)

Les fyi ifi unattractive wall covered with reclaimed willow screening to make more attractive eating area in garden. Kate p

[Vote Up](#)
0
[Vote Down](#)

Category

Status

Reported By 447951021305

Assigned To

Reported 27/05/2010 16:41

Response Required Yes

Completed Yes on 27/05/2010 08:48

Approved Yes

Assigned Name

permalink: <http://www.lovecleanstreets.co/Reports/Report/720164-5077-5101-5078-51040660-245>

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Other items related to this report

27/05/2010 16:41:00

Les fyi ifi willow screening left out as waste in sundorne road se7. Spoke to resident and taken home to put in my garden. Reclaimed by kate p

Reported by 447951021305



Love Clean Streets

-For Your Info, I Fixed It!



Reports Add Report Live Map Sign In How it Works love clean streets


near 45-105 Glenbow Rd, Lewisham, Greater London SE14 4, UK




Barriers were on site laying on Grass area so moved one to barrier off area

View	Category	FW 1/1 (For Info, 1 Fixed 1)	Reported	27/09/2010 19:08
0	Status	Closed	Response Required	Yes
View	Reported By	Jamca.milla	Completed	Yes on 27/09/2010 07:09
	Assigned To		Approved	Yes
			Assigned Name	

Permalink: <https://www.lovecleanstreets.org/Reports/Report/00000000-0000-0000-0000-000000000000>

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Other items related to this report



27/09/2010 19:08:00
Junction of Downham Way. Contractors have dug a large hole and left no barriers stopping residents falling down hole
Reported by Jamca.milla


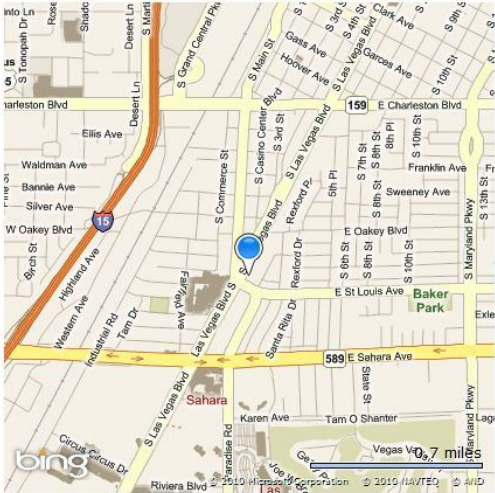
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World Class Colleagues as a shared service

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Near 1736 Las Vegas Blvd S, Las Vegas, NV 89104, USA



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Graffiti has been removed


[Vote Up](#) [Vote Down](#)

0


Category	Graffiti
Status	Closed
Reported By	micky.white
Assigned To	

Reported	09/07/2010 17:00
Response Required	Yes
Completed	Yes on 15/07/2010 08:09
Approved	Yes
Assigned Name	

Permalink: <http://lovecleanstreets.org/Reports/Report/0ea771f7-78c5-4187-9af7-9776af9913cd>

Subscribe to this report: 

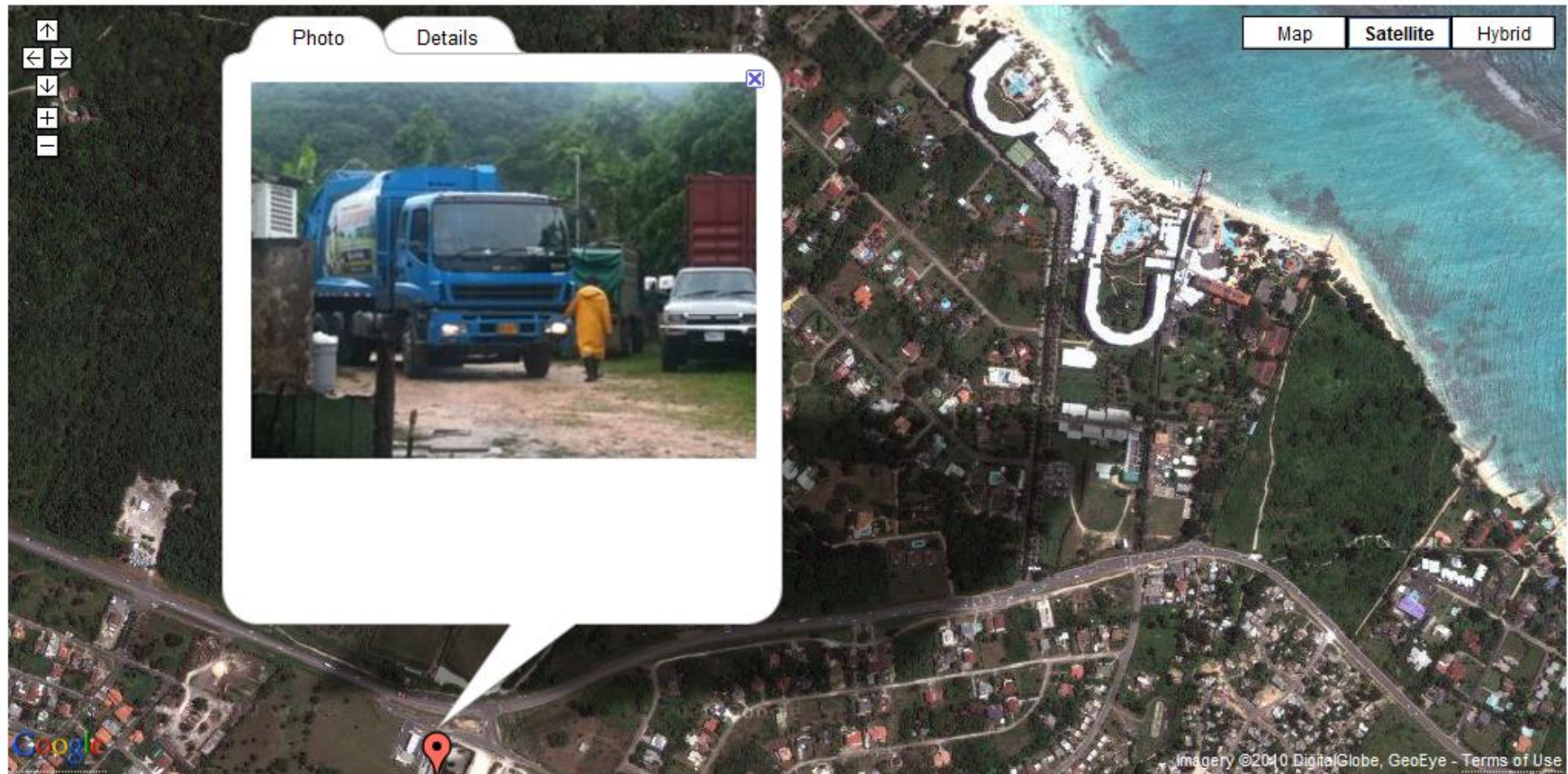
Other items related to this report



09/07/2010 17:00:00
on side wall of burger king @ the j/o oakey blvd
Reported by micky.white

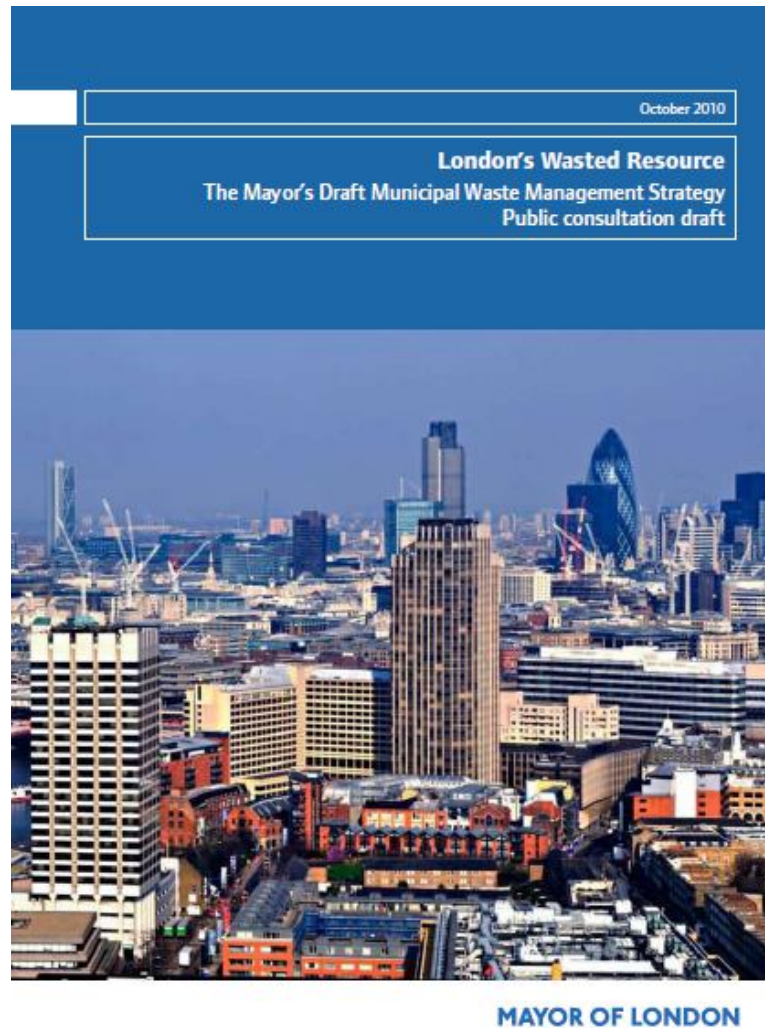
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Jamaica's Beauty is Our Duty!



LoveCleanLondon 2011

-Ready for 2012!



"I want to role out a London-wide on-line mobile reporting application, based on the London Borough of Lewisham's Love Clean Streets programme...I am seeking your support to develop this programme over the coming months with a view to rolling out London-wide in spring 2011."

LoveCleanLondon 2011

-Ready for 2012!

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GREATERLONDONAUTHORITY

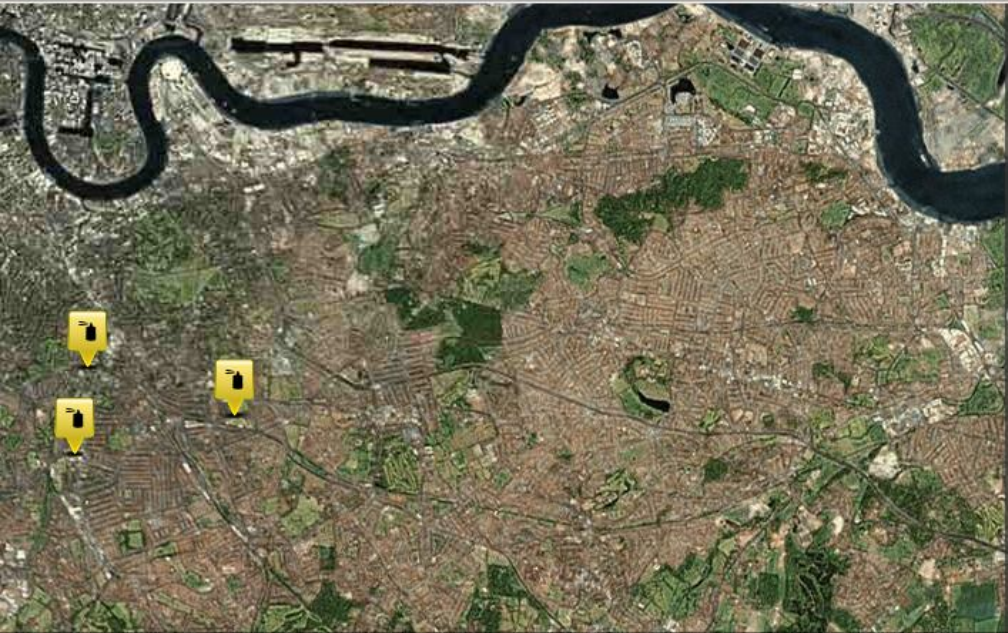
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london.gov.uk


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Reports by status

 Reported
33 reports


 In progress
0 reports

 Fixed
0 reports

Reports by type

Reports by rate

Days outstanding

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LoveCleanStreets

Using LoveLewisham to Improve
Environmental Quality