



Supporting the learning experience and student satisfaction

London | November 2011

Professor Kevin Bonnett

Deputy Vice Chancellor (Student Experience)

Dr Phil Range

Director of Learning and Research Information Services

Sunday, November 13, 2011



Case study

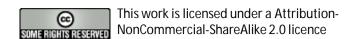
- Large, popular, multi-campus university
- 37,000+ students | 1,000+ courses | 7 sites
- Links with over 70 professional bodies and associations





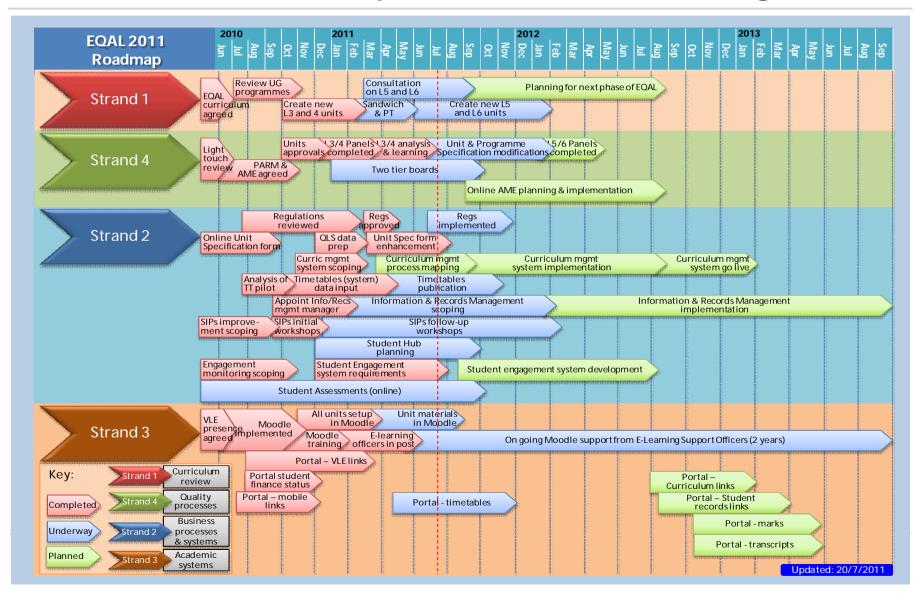
Institutional Transformation

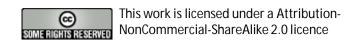
- Multi-faceted university-wide change programme for Enhancing Quality and Assessment for Learning (EQAL)
- Four interlinked strands:
 - New curriculum
 - New processes and systems
 - New learning and mobile technologies
 - New quality processes
- Scope
 - Entire 1st year re-written, approved, timetabled, set up in VLE, library, hand-in system... in less than 12 months + now live!
 - 2nd and final year undergraduate curriculum now being re-written
- Intended Benefits
 - Improved student satisfaction + success; Reduced complexity





Interlinked, carefully-orchestrated change!

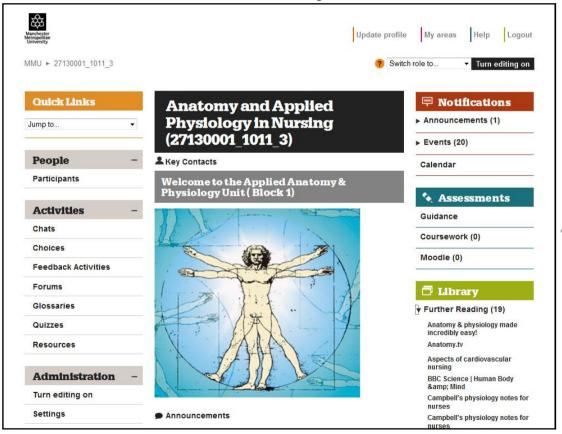






Supporting the learning experience

 New core+ learning environment built by integrating cloud and on-site systems around the learner



"mega-mashup"

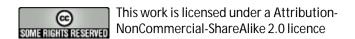
Timetable (MMU)

Hand-in dates (MMU)

Talis Aspire Resources (Shared Service)

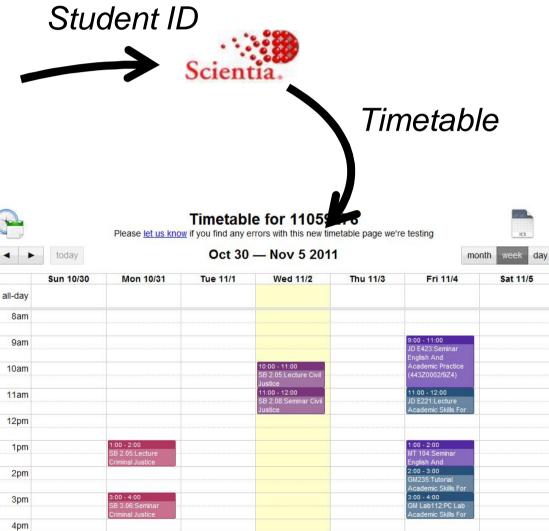
EQUELLA Past Papers (Shared Service)

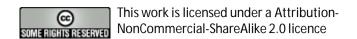
Moodle (Shared Service)













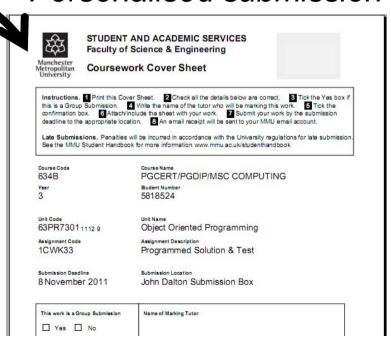


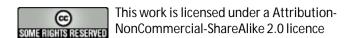


Coursework Submission

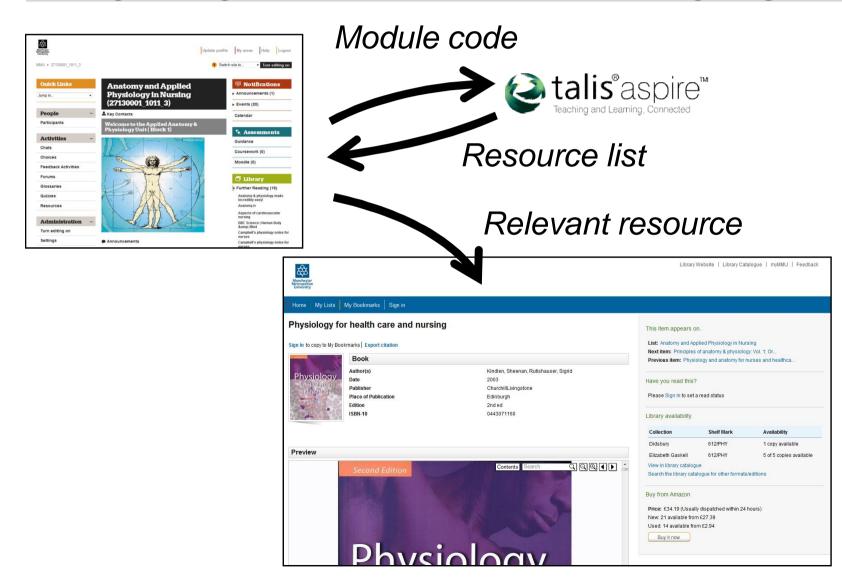
Hand-in dates / extensions

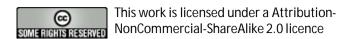
Personalised submission sheet



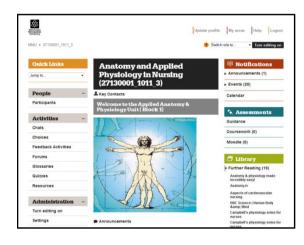


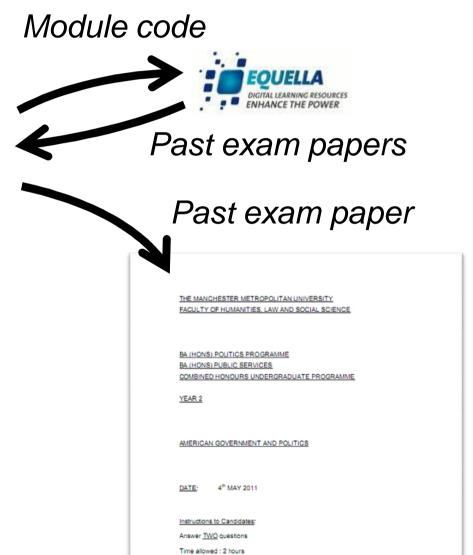


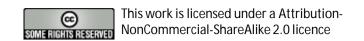














Clever, but are the students using it?

- Moodle became institutional VLE on Sept 1, 2011
 - 35,500+ users by October
 - 5 million+ activities by October
 - 560,000+ timetable hits in 26 days
 - Higher smartphone traffic than anticipated
- And has it impacted positively on student experience?
 - Anecdotally / Twitter : Yes!
 - NSS : we look forward to finding out