

# Toby Lewis - Chief Executive

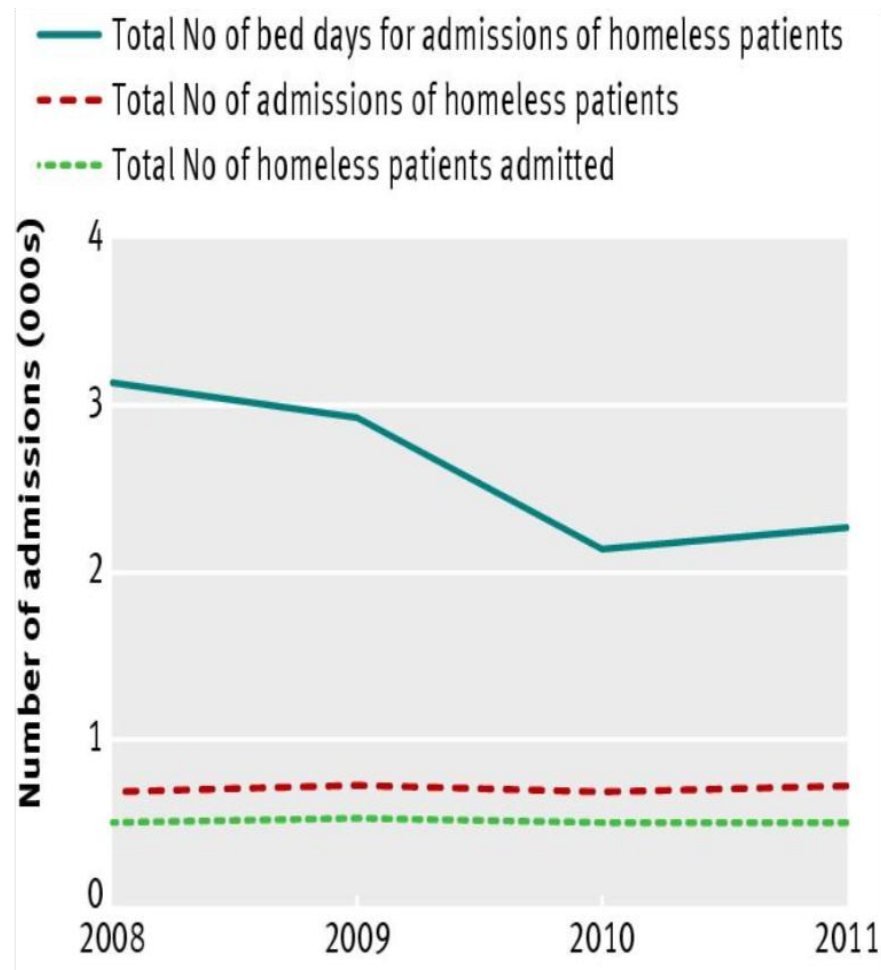


This is where we live



# There is hope

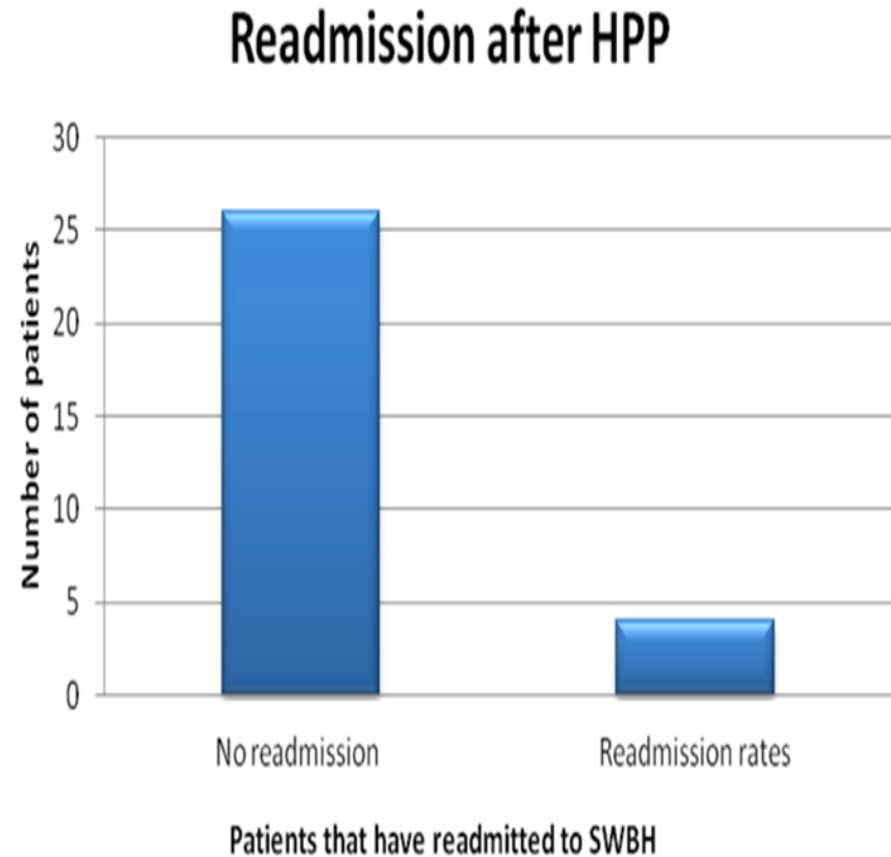
Figure 3: Rate of A&E attendances for matched rough sleepers and general INWL population, from January 2010 to June 2012 (by age)



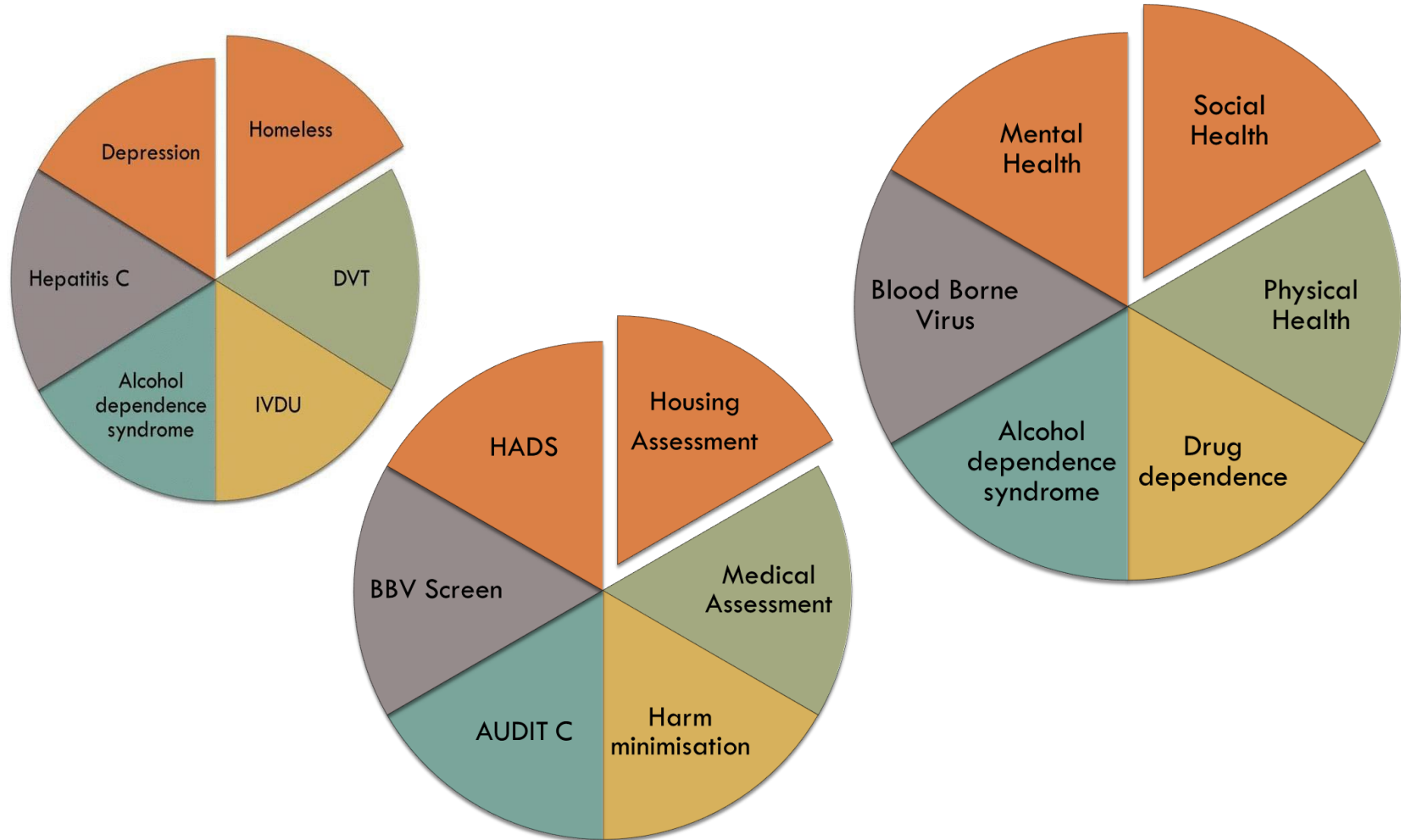
UCH admissions of all NFA & hostel residents or homeless GP,  
from Camden, Westminster & Islington 2008 - 2010

## The work we are doing across Birmingham

- Led by Housing charity TRIDENT REACH
- DH funding, Health Inclusion programme for 5 months
- Match funded by our Trust to extend the work for another 5 months
- The definition of Better Care (hint, hint)



## Learning as we go





# SWBH HOMELESS PATIENT PATHWAY (HPP) - CASE STUDY 3



## BACKGROUND

A 20 YEAR OLD FEMALE WITH A HISTORY OF HIV WAS ADMITTED TO SANDWELL HOSPITAL FOLLOWING A 2 DAY HISTORY OF RIGHT SIDED WEAKNESS AND SLURRED SPEECH AFTER SUFFERING A STROKE.

PT. WAS FLAGGED UP ON EBMS BY THE WARD. PRIOR TO ADMISSION THE PT WAS RESIDING WITH HER BOYFRIEND OF 2 YEARS WHO WAS PREVIOUSLY UNAWARE OF HER HIV DIAGNOSIS. THE BOYFRIEND WAS MADE AWARE OF THIS DIAGNOSIS BY THE PATIENT'S MOTHER ON ADMISSION TO HOSPITAL. THE PATIENT INFORMED THAT SHE IS NOT WELCOMED BACK AT THE PROPERTY THIS PATIENT WAS THEREFORE HOMELESS WITH NO ADDRESS TO BE DISCHARGED TO.

PATIENT DISCLOSED DURING ASSESSMENT THAT WHILST LIVING AT A HOSTEL FOR HOMELESS YOUNG PEOPLE HER HIV STATUS WAS DISCLOSED TO A FRIEND BY A PARAMEDIC. SHE HAS SINCE BEEN THE VICTIM OF BOTH VERBAL AND PHYSICAL ABUSE AND HAD FLED A PREVIOUS ACCOMMODATION AS A RESULT.

THE PATIENT ALSO DISCLOSED THAT SHE HAS KNOWN OF HER HIV STATUS FOR 2 YEARS (THOUGH SHE WAS DIAGNOSED AS A CHILD) AND IT RESULTED IN A BREAKDOWN OF RELATIONSHIP WITH HER MOTHER WHO NOW WISHED TO BE HOUSED WITH HER. AS A RESULT OF HER STAY IN HOSPITAL HER BENEFITS HAD BEEN SANCTIONED.

## CHALLENGE

- HOMELESS
- HIV STATUS
- RECENT DISCLOSURE OF HIV STATUS TO BOYFRIEND
- BREAKDOWN OF FRIEND/FAMILY RELATIONSHIP
- RELUCTANCE TO BE HOUSED BY YOUTH HOMELESS CHARITY AS THEY WERE AWARE OF HER DIAGNOSIS
- NOT IN RECEIPT OF BENEFITS
- VICTIM OF ABUSE

## OUR APPROACH

- COMPLETED A COMPREHENSIVE HOUSING ASSESSMENT
- ARRANGED MULTI-DISCIPLINARY TEAM MEETING TO ACHIEVE A BETTER OUTCOME FOR PT
- REFERRED PATIENT TO A SUPPORT WORKER WHO HAS AN UNDERSTANDING OF HIV AND WORKS ONLY WITH SUCH CUSTOMERS.
- ASSISTED PATIENT IN APPLYING FOR BENEFITS
- SECURE PERMANENT ACCOMMODATION TO FACILITATE A SAFE AND TIMELY DISCHARGE.
- ENSURED ACCOMMODATION IN A SECURE AREA.
- PROVIDED PATIENT WITH A FLOATING SUPPORT WORKER TO ASSIST WITH ACCOMMODATION NEEDS.
- PROVIDED PATIENT WITH A FOOD PARCEL AND INFORMATION ON LOCAL FOOD BANKS.
- PROVIDED PATIENT WITH LOCAL GP INFORMATION





# Conferences cause change



## *Helping you into work through:*

- Skills Assessments
- Pre-employment Training
- Work Club
- Work Experience
- Apprenticeships
- E-Learning Opportunities

The Learning Works  
Unnett Street  
Smethwick  
B66 3SY

**Tel: 07528 969 809**

## Causes of Youth Homelessness

- Relationship breakdown (65%)
- Substance misuse (18%)
- Health problems (15%)
- Eviction or threat of eviction (10%)
- 61% of young homeless people lack independent living skills
- 1 in 5 have mental health problems

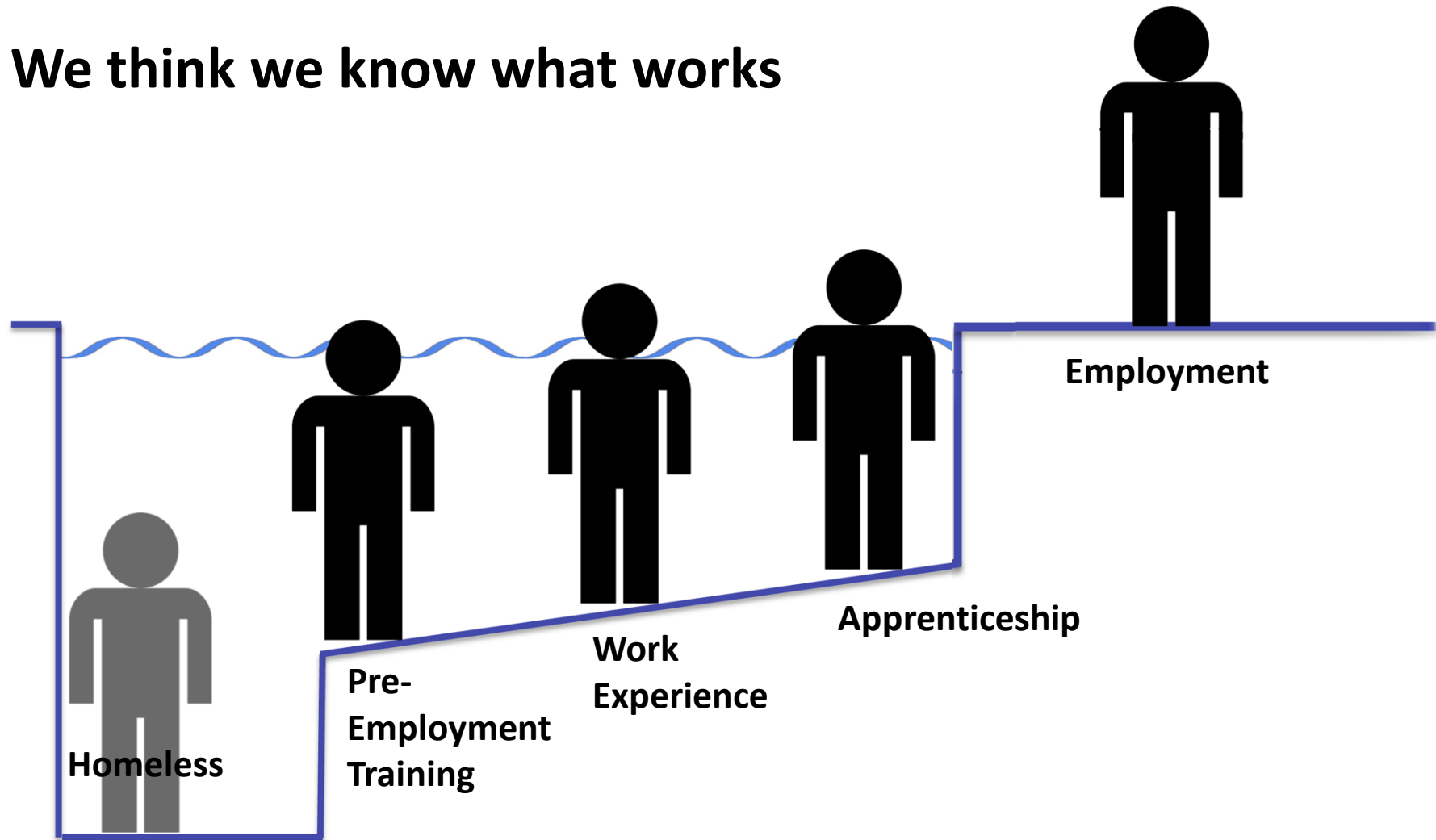


**We are the second largest employer in Sandwell**





## We think we know what works



# A letter of appreciation – to Jim Pollitt and our Learning Works team

“At a time when the NHS and the public service more generally get bad press, it is fantastic to be reminded of how much good work is being done by exceptional people.

What you and your team are doing on apprenticeships for the homeless is inspiring and I wish you all the best as you take this forward.”

Richard Douglas  
Director General of Strategy  
and Finance, NHS England



# Thank you

