SAFETY AND SECURITY OF CAMPUS USERS

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A.U.C.S.O.

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The purpose of AUCSO is to provide a forum for security professionals charged with the responsibility for the provision and management of security services and personal safety in Universities, Colleges and HE Institutions of Learning within the UK and Ireland.

AUCSO Aims

- Promote a common purpose in the application of policies and security programmes in HE
- Exchange experiences and promote partnership working
- Consider legislation, Government directives and areas of potential risk to identify solutions and future needs
- Identify and promote excellence, professionalism and raise standards in security services
- Establish areas of expertise and share good practice

Department for Innovation, Universities and Skills Objectives

In 2008, DIUS guidance on promoting good Campus relations detailed 5 objectives, 2 of which were:

- To ensure student safety and Campuses that are free from bullying, harassment and intimidation

- To provide support for students who may be at risk and appropriate sources of advice and guidance

Discrimination, intolerance and violence have no place on Campus.

2002 Hefce Report

"Good security services not only help to prevent crime, but they also contribute to a positive image of the institution by creating a safe and welcoming environment for students, staff, business and community partners and visitors.

This (security) role needs to be recognised, supported and integrated with other support services.

Good security services operate with the understanding and backing of all, both customers and stakeholders"

2006 SUMS Security Benchmarking Exercise

"Security is beginning to focus less on physical security and more on support and duty of care roles such as improving the security awareness of students and staff.

There is a general move towards the professionalism of security staff."

AUCSO Training Manual Definition of an HE Security Officer

‘A successful HE Security Officer carries out a difficult and demanding job. He/she must have integrity, the ability to manage change and deal with problems effectively. He/she needs to be aware of their own behaviour and how it can determine the outcome of events. Security Officers are achievers; able to work on their own, to achieve their objectives.’

AUCSO Principles of Student Safety and Security

- Safety and security of all Campus users
- Reduce / prevent student victimisation
- Engage students in crime prevention
- Safe travel
- Fire safety
- Student victim / peer support
- Victimisation arising from drugs / alcohol
- Inter-agency working

To achieve all these objectives, principles and outcomes; and to be able to ensure the safety and security of all Campus users, each HE institution needs to develop a Security Strategy.

Security Strategy

- An assessment of risks to the institution's activities and all Campus users, together with an audit of crime and incidents
- Development of a specific Crime Reduction Strategy

Security Strategy cont.

- Engage all Campus users in crime prevention
- Need to balance technology and other resources through CCTV and Access Control strategies and workforce and succession planning

Security Strategy cont.

- Partnership working, internally with Schools and other Support Departments and Student Union
- Externally with Safer Neighbourhood Teams and other institutions and agencies
- Partnership working with the local community

Security Strategy cont.

- Management responsibility
- Service standards – SLA's
- Staff training
- Management information
- Documented policies and procedures
- Continuous review and service development

Now you have one

WHAT DO YOU DO WITH IT?

Transparency

- Document strategy
- Involve key stakeholders
- Involve movers and shakers
- Publish strategy AND results
- Openness and transparency
- Regular reviews and challenges - dissect it!

THANK YOU

ANY QUESTIONS?