London Borough of Redbridge

Community Protection Service

Environment, Regeneration & Community Safety Cluster

Alan Drake, Head of Community Protection

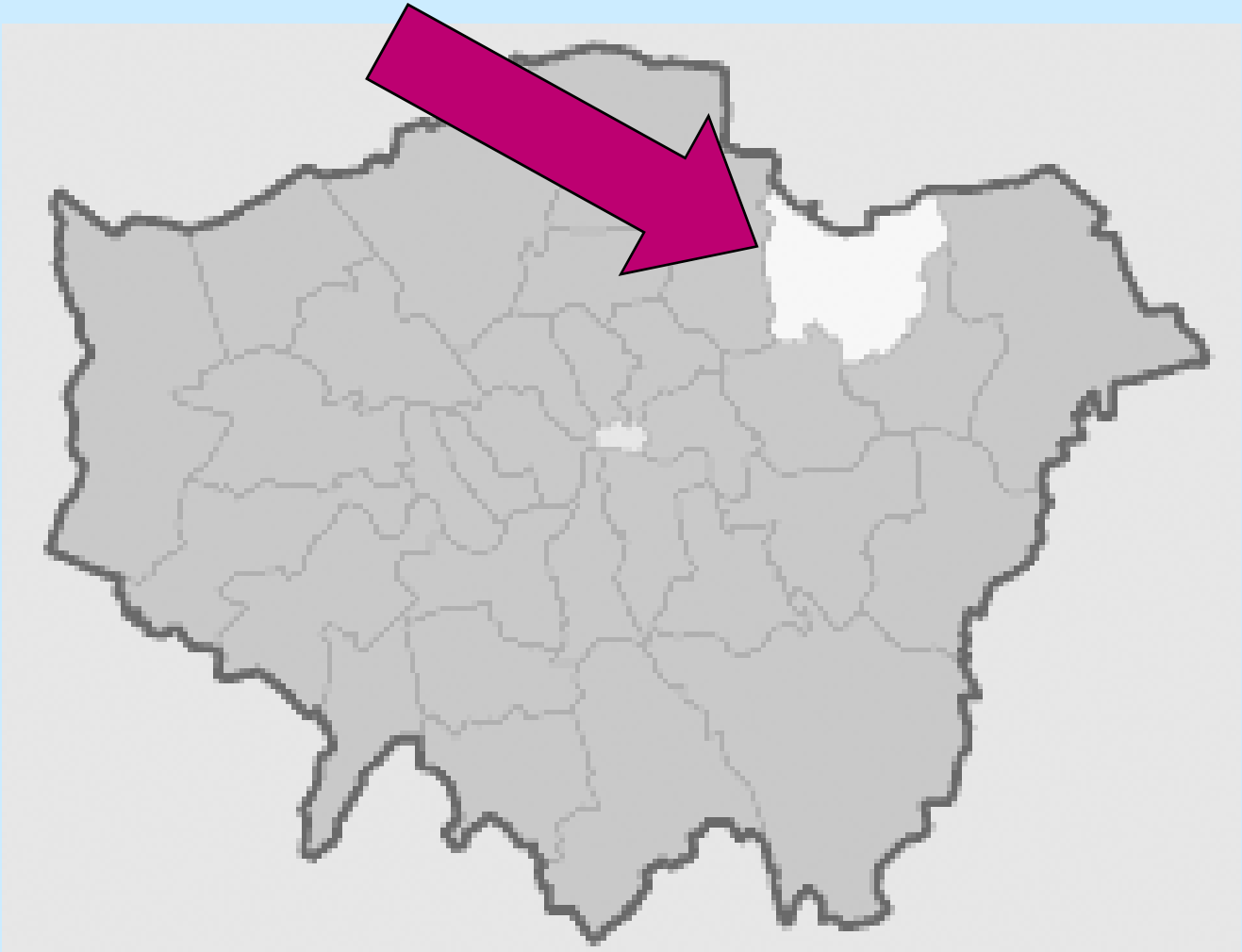
a safer place to **live**

Redbridge Community Protection Service

- Overview of the service
- Priorities and drivers
- What role Partnership working

Redbridge

London Borough of Redbridge



a safer place to **live**

The Service

London Borough of Redbridge

Community Protection

Protecting communities by reducing crime in partnership with others

ASB Team	Trading Standards Team	Licensing Team	Police Partnership Team
Team Manager (+ASB Coordinator) ASB Operation Manager 1 x Senior ASB Officer 4 x Enforcement Officer	Team Manager Project Officer *(P/T)* 3 x Trading Standards Officer 6 x Enforcement Officer *(2 P/T)*	Team Manager Senior Enforcement Officer 3 x Enforcement Officer 2 x Technical Officer *(P/T)* 3 x Licensing Support Officer	1 PPO Sergeant 1 PPO PC 1 ASB coordinator 1 Licensing Sergeant 1 Licensing PC 4 Problem Solving PC's 2 SNT analysts

Total number of staff = 43

Setting Service Priorities

London Borough of Redbridge

- Public Perception
- Member Demands
- Council Performance (National Indicator)

NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police

Residents' top priorities are safety – from ASB and crime – and a clean environment

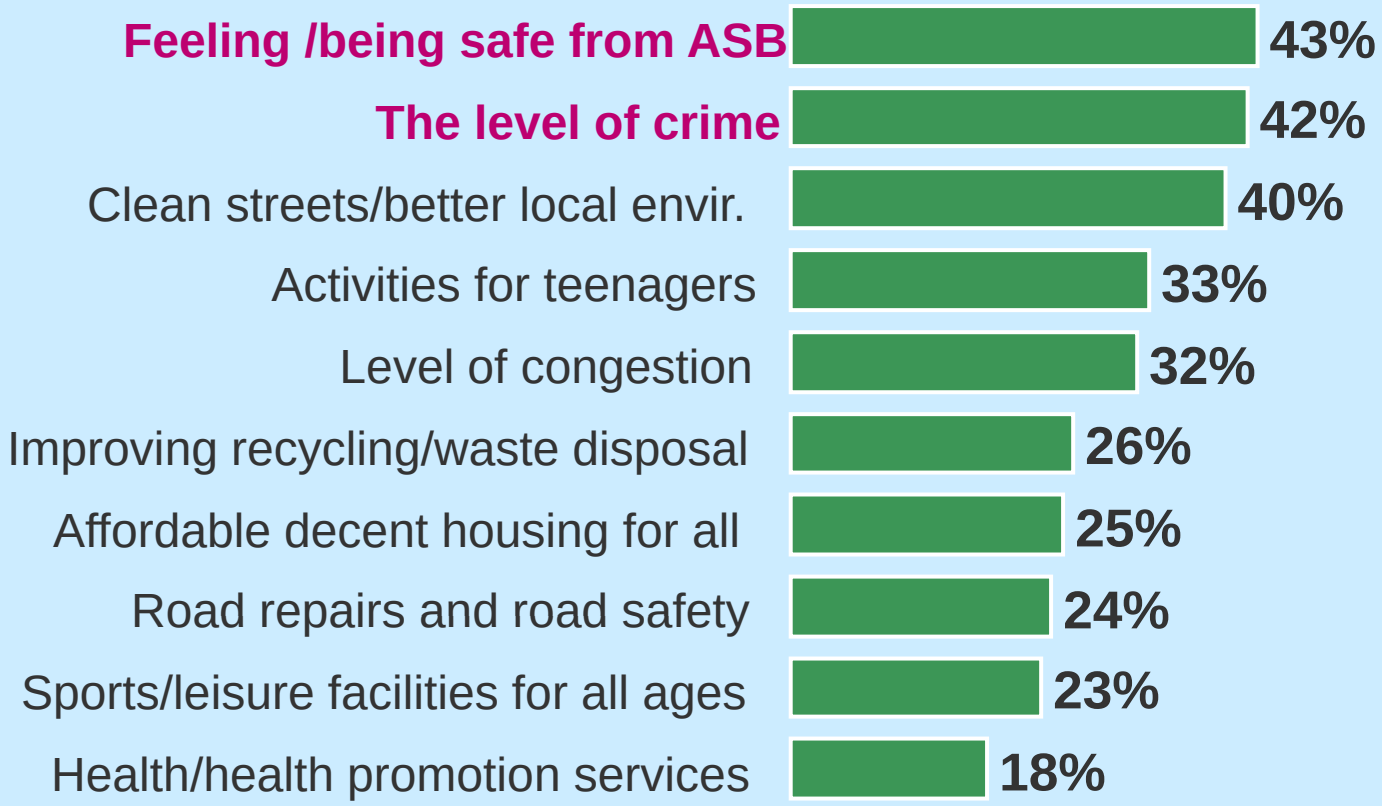
Q Thinking generally, which of the things below would you say most important in making somewhere a good place to live?

Base: 1,123 Redbridge residents aged 18+, all valid responses. Fieldwork 4 September – 26th October 2007

Safety & cleanliness are top priorities for improvement – and keeping teenagers occupied to reduce ASB

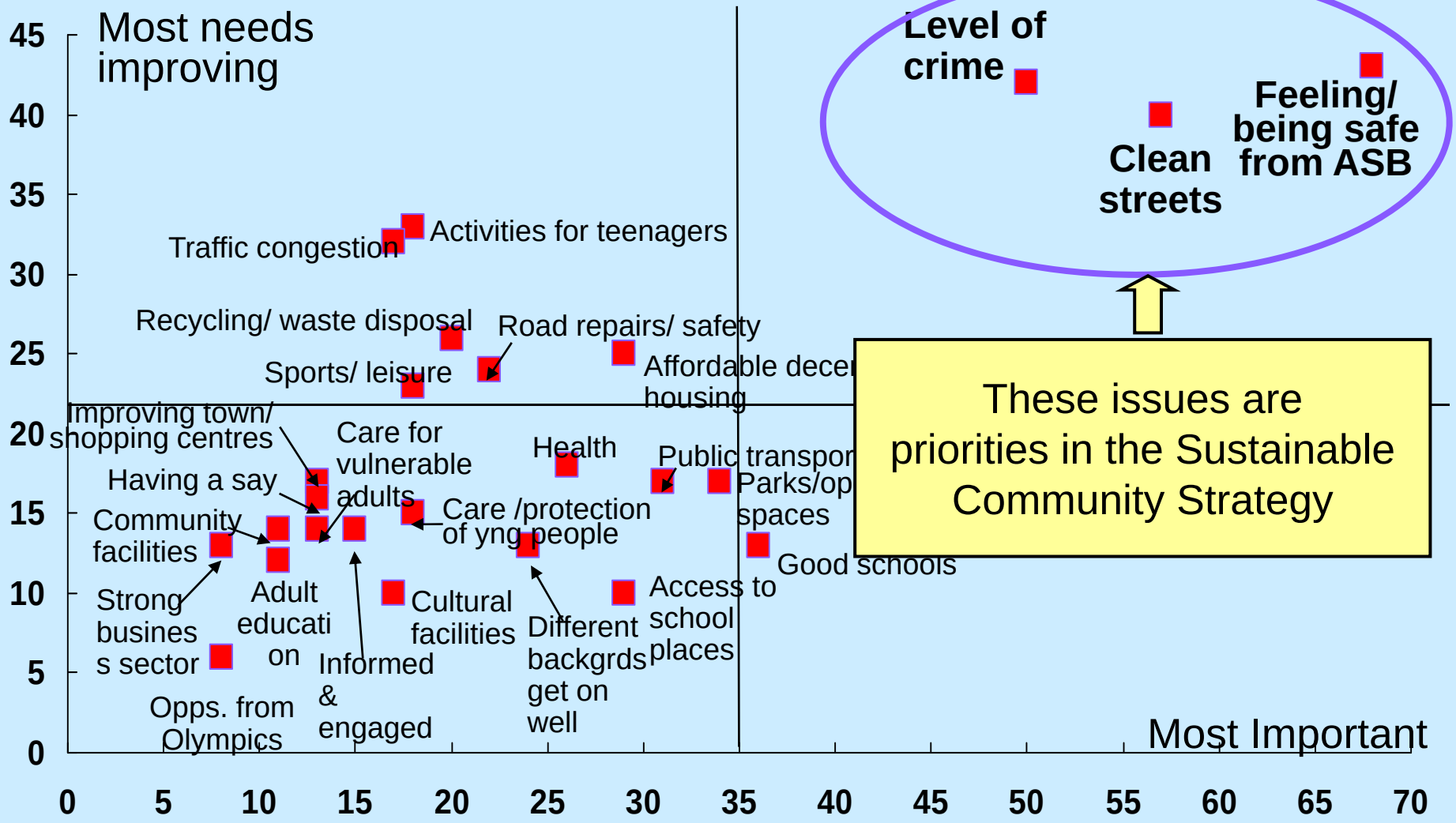
Q And thinking about this local area, which of the things below, if any, do you think most need improving?

TOP 10 MENTIONS



Base: 1,071 Redbridge residents aged 18+, all valid responses. Fieldwork 4 September – 26th October 2007

Safe and clean: both important and in need of improvement locally



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Central Government Influences

London Borough of Redbridge

- BERR
- OFT
- LACORS
- Home Office
- FSA
- LBRO

Central Government Influences

London Borough of Redbridge

NI 21 - Dealing with local concerns about anti-social behaviour and crime by the local council and police

What came first?

- **the service or the priorities?**

Staff and Managers

- Commitment to achieving goals
- National Intelligence Model
- What skills and qualities do we have to solve problems
- No silo thinking

Staff

Q - What could we do differently to improve service delivery?

A - Partnership working

Police Partnership Team

Sergeant

ASB coordinator

Licensing PC's

Problem Solving PC's

PPO PC

SNT analysts

All Based in the same office as the TS, ASB and Licensing Teams

Conclusions and Outcomes

London Borough of Redbridge

- Partnership Working - Developing Trust
- Problem solving approach
- National Intelligence Model
- Data analysis & Intelligence gathering
- Results!

Conclusions and Outcomes

London Borough of Redbridge

- **Keep it simple**
- **Work with partners**
- **Staff and Management partnership skills**
- **Strong partnership**
- **Taking risks**
- **Don’t miss an opportunity**

Alan

The End

Any Questions?