NHS London

How is London different? Health and health care in a world city

08 London Health Innovating For a world city

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How is London different? Health and health care in a world city

- The NHS and a sense of place
- London government public services and the world city
- London's role as the world city and health
- London's population as a world city and its core business of health
- Developing comparators and why that matters

The NHS and a sense of place

- 50 years of the NHS has placed great emphasis on the N (Nationally paid for Nationally provided real anger at variation)
- But hospitals matter considerably to their locality
- *National* health service but *local* hospitals
- 50 years the NHS has been about health services and not enough about health
- Health is a local experience with very wide variation
- NHS needs to develop a sense of place and is beginning to do this through geographically based insurance organisations called PCTs

London government public services and the world city

- London government has existed and now exists at both a London wide and a local level
- London public services exist at a London wide and a local level.
- Government and services have reflected the role of the capital and the world city for centuries
- It also provides government and services for a changing population
- The NHS in London has played that dual role for some time
- But only recently has it constructed a clear architecture of local commissioning and a London wide strategic health authority
- Its government/ services now need to work with the grain of London's other government and services to shape the place (s)

London's success as a world city and health

- Cities depend upon their populations to thrive
- Their populations depend upon their health
- (Mid 19th century British cities only grew because of large migrations; more people were dying than being born)
- Even in modern times health can close down cities and set them back many years- SARS
- World Economic forum – Davos- recognise health matters as a part of their future
- Particular health characteristics matter at different times
- London is now a city that depends mainly upon the minds of its population
- As a city of the mind its mental health becomes more crucial

London population as a world city and the core business of health

- World cities drive the world in some way and increasingly the world wants to go and live in them because of that drive.
- Economic political and social migration draw population
- World cities contain more population movement and ‘churn’ than other places and this will increase as people leave the city, move around the city and come into the city
- People are the core business of health (this is not a side show)
- Culture is the core business of health (it is not a side show)
- Health and health care is different with different bodies and minds Failing to notice that is costly in every sense
- Medical efficacy demands an understanding of a a very fractured epidemiology that will change and change again
- If we want to be successful as a city we need to recognise extreme and constant differentiation
- Health inequalities and the example of the Homerton

Developing comparators and why that matters

- London is different but comparison is vital for benchmarking and improvement
- We do have a lot of learn from other English locations but we also have a lot to learn from other world cities
- We will be developing an international engine of comparison
- This will provide an international engine of teaching and learning about improvement
- The first of an annual conference of internal and international learning