IMPROVING BUS DRIVER SKILLS

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Tuesday 27 January 2009

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ABOUT US

- Sector Skills Council for Passenger Transport
- Employer-led
- Mission:

  to work with employers UK-wide to improve the skills that make a difference to the performance of the passenger transport sector

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WHY THIS MATTERS

- In all our interests-road safety agenda
- Green agenda and customer focused
- A major factor in service improvements which operators can influence
- Opportunity for partnerships

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RAISING THE BAR-PCV DRIVER CPC

- Now drivers need PCV licence plus CPC
- Initial CPC
- CPC through CPD-one day pa x five yrs or equiv.
- All centres/courses must be approved
- Joint Accreditation Unit for Periodic Training (JAUPT) for DSA/DVT

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WHAT THE OPERATORS ARE DOING

- Fuel efficient driving
- Customer Service
- NVQ centres
- Learning Centres
- Becoming CPC centres in own right
- Had own courses approved

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Most Popular CPC Courses

- Customer service/disability awareness
- SAFED
- Compliance with legislation eg drivers` hours
- Other health and safety inc. emergency evacuation

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Approved Centres for CPC

- c.45 operators inc all of big five
- <20 training providers
- All audited by JAUPT
- Drive for initial registration
- Now quality at forefront

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COLLABORATION WITH LOCAL AUTHORITIES

- Integrated Transport Authorities
- Partnerships with operators-beyond bus?
- Skills are key
- Can we rise to the challenge?

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OTHER MATTERS

- Taxi and private hire-driver quality
- Funding regime now very favourable
- Travel Training curriculum

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Benefits of DfT Project

- Possible qualifications for travel trainers and learners
- Professional esteem
- Higher, more uniform standards
- Empowered, more confident individuals
- Potential for economies

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Travel Training Curriculum-draft headlines

- Preparation for travel
- How to interact with others
- Health and safety issues
- Different types of transport environment
- Travelling
- The benefits of independent travel for individuals

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For further info:

www.goskills.org

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Thank you

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