Involving residents in shaping and improving local services

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Pathfinder funding
- why Hawkinge?

- High growth
- Services and facilities not developing at an appropriate speed to cope with the growth
- Urban areas of Shepway did not qualify
- Rural scheme within an area of high housing growth
- Deprived areas focussed on two social housing estates
- Public services under more pressure to develop

Hawkinge Partnership - what is it about?

- Enhancing public service provision to improve local delivery
- Joining up service provision at a neighbourhood level
- Delivering services more effectively
- Residents shaping services to meet their needs
- Opportunities for mainstreaming
- Sustaining improvements

Neighbourhood Management - what is it?

- A process not a project
- Involving local residents and agencies
- Addressing issues and solutions at a neighbourhood level
- Improving and joining up services to deliver better outcomes and responsive services
- Sustainable improvements

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Hawkinge Partnership
- its vision

"The growth of Hawkinge as one village, where local residents, young and old feel a part, where everyone has a pride in where they live and where everyone works together in taking responsibility for the village with support from effective and accessible service providers".

Hawkinge Partnership - its key objectives

- Better services for children and young people
- Bringing the community together
- Increasing awareness of services and facilities
- Improving the quality of “your street”
- Making Hawkinge a safer place

Key achievements

The Partnership

- Hawkinge Partnership Board set up
- Neighbourhood Management Team to support the Board

Residents influencing decision making

- Residents on both the Board and working groups
- Various surveys followed by actions

Partnership working

- Service providers on both the Board and working groups
- Improved links and collaboration with the Parish Council
- Projects developed

Community Office – services and facilities

- Advice sessions
- Base for service providers
- Public facilities – computer, telephone, meeting room

Children and young people

- Youth work team
- Range of activities developed for young people
- Support, training and advice for parents of young children

Supporting the community

- Groups supported by the Community Chest
- Neighbourhood Caretaker scheme
- Community Fun Days
- Community Litter Picks
- Volunteering opportunities

Supporting community buildings

The challenges ahead

Sustainability

- Various projects
- Hawkinge Partnership Board
- Hawkinge Community Office

Continuous improvement

- Maintaining momentum
- Encouraging learning/transfer of learning

Partnership working

- Holding on to the vision
- Evidencing/measuring outputs/outcomes
- Managing competing demands
- Valuing individual and group contributions
- Pace of change

Widening participation

- Individuals and groups
- Capacity building

Mainstreaming the neighbourhood management approach

Streamlining practice