Delivering Services for Gypsies and Travellers

IMPROVING THE HEALTH STATUS OF GYPSIES & TRAVELLERS : A PARTNERSHIP APPROACH

14 May 2009

Main health problems

- Low life expectancy
- Anxiety and Depression
- Asthma and Bronchitis
- Long-term illness
- Lack of immunisation
- Risks before, at and after birth

Source : University of Sheffield and other reports

Limited access to the NHS

- Prevention & screening can be poor
- Access to healthcare can be very limited …
- Sometimes hampered by the lack of medical records
- GP registration can be difficult; hence there can be …
- Greater use of Accident & Emergency

Source : University of Sheffield and other reports

Department of Health's response

- Pacesetters programme
- Primary Care Service Framework
- Third Sector Investment Programme
- Health trainers
- Monitoring

In partnership with local communities and groups, the third sector and the NHS

Pacesetters

Aimed at addressing health inequalities and that arise from discrimination, and improving the equality performance of the NHS

Involves DH working in partnership with

- **6 Strategic Health Authorities**
- **34 trusts of all types**
- **Local communities and groups**

Pacesetters : Foundations

- Community engagement
- Service improvement
- Evidence
- Trial and error
- Evaluation
- Spreading, sustaining and mainstreaming

Pacesetters : Gypsy and Traveller health

Focus :

- **Raising awareness among NHS staff and local communities**
- **Improving GP registration**
- **Better access to the NHS**
- **Improving the recording and sharing of personal health information**

Pacesetters : Gypsy and Traveller health

Examples of innovations :

- **Health Ambassadors - East Midlands**
- **Improving GP registration - East London**
- **Better access to chronic disease management - north London**
- **Developing of a Patient Adult Health Record - South East Coast & West Midlands**
- **Ambulance-led work to promote community health and well-being - South West**

Pacesetters : Gypsy and Traveller health

Community governance :

- **Overall governance provided by a Quality Assurance Group of community members**
- **Individual project governance provided by local community members**

Pacesetters : Gypsy and Traveller health

Timelines :

- **From May 2008 : projects commenced**
- **Jan. 2009 : Quality Assurance Group set up**
- **April. 2009 : University of Sheffield appointed as evaluators**
- **Jan. 2010 : Interim report available to DH**
- **Sept. 2010 : Final report to DH**
- **From Oct. 2010 : wide dissemination**

Other DH initiatives

- Primary Care Service Framework
- Leeds Gypsy and Traveller Exchange – tool kit for PCTs
- Friends, Families and Travellers – centres of excellence
- Health trainers
- Equality Monitoring Guide
- 2011 Census

Thank you and any questions

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