The ‘duty to involve’ – better links with partners

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Duty ‘to co-operate’ - what and why?

- 2007 Local Government & Public Involvement in Health Act.
- A duty on 26 named partners to co-operate in agreeing named LAA targets and to have regard to those targets in their work.
- And other interested and appropriate organisations
- A starting point …

Partners signed up to LAA outcomes

- City Council,
- Primary Care Trust,
- Police,
- Registered Social Landlords
- Housing ALMO
- Voluntary sector organisations
- Schools,
- LSC,
- Job Centre Plus,
- Regeneration trusts and partnerships and
- Small business council

Westminster City Partnership – where are we?

- 19 strong core group
- 7 thematic networks
- 6 Local Area Renewal Partnerships
- Partnership Board
- Chief Executives Group

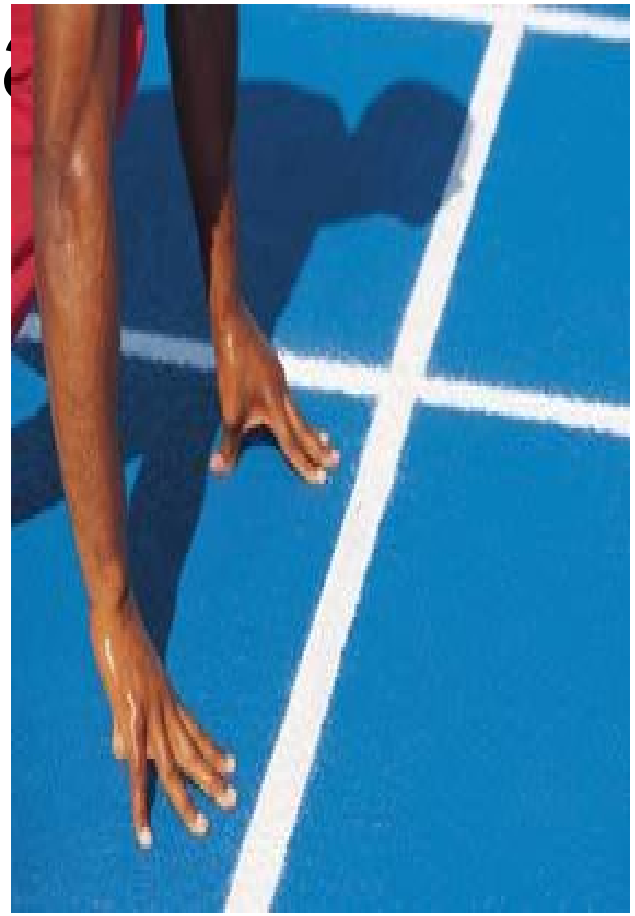
- Core WCP sets strategic direction
- The ‘engines’ of partnership working
- LARPs focus on disadvantaged neighbourhoods
- Partnership Board manages the LAA
- CEG forward thinking

Job Centre Plus – a case study

Worklessness – our wicked issue

- In summer 2008 18,000 residents in the City were out of work and claiming benefits and a similar number of residents have no qualifications.
- Benefits payments paid to out of work residents in Westminster costs c£135M per year
- And – poorer health, factor in family problems, housing difficulties etc.

At the sta



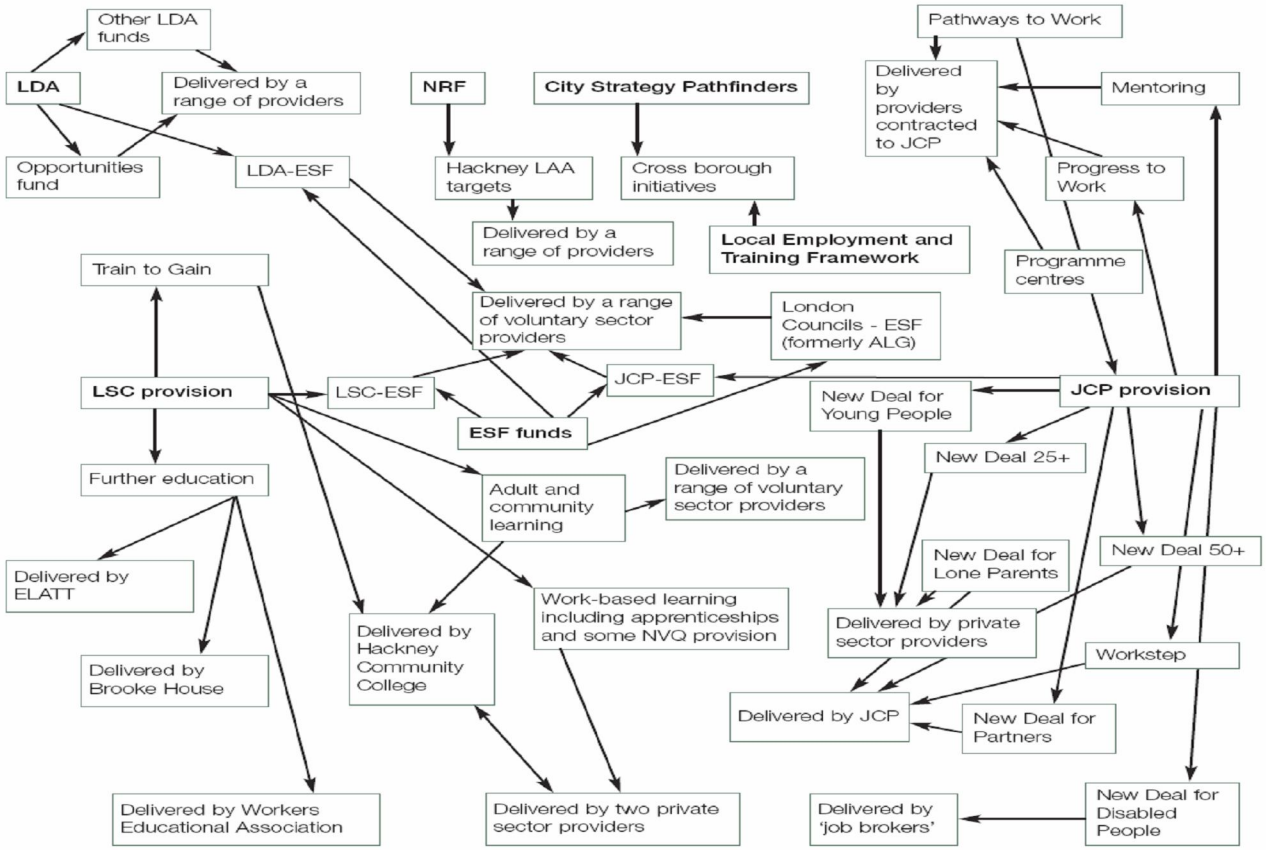
- Representation
- Dialogue
- Organisational boundaries
- Ownership
- Trust

Our change process

- LAA lead delivery partner
- Lobbying, engaging, challenging
- LAA Partnership Board & City Partnership
- Memorandum of understanding …
- WCP key priority
- Co-location of advisers

Addressing skills and unemployment

Figure 1: Public sector training and employment support landscape in Hackney



Westminster Works

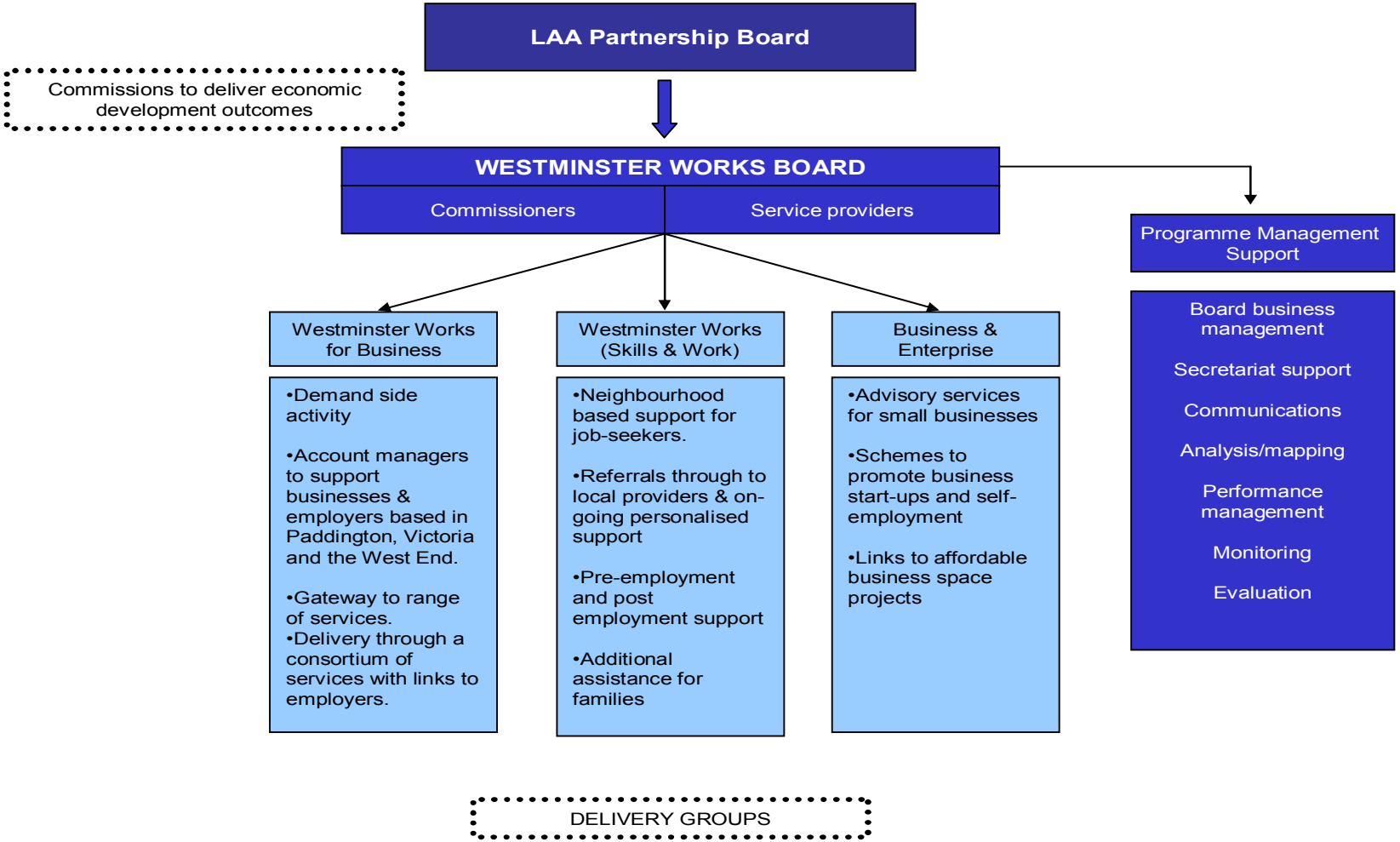
- In spring 2008 our City Partnership agreed to support a new pilot project – Westminster Works:
  - a new one stop model of employment & enterprise support in the area with the highest concentration of job-seekers.
  - Personal advisors to support job-seekers through training, into work and post-employment support.
- Early 2009 we rolled out a Westminster Works programme across the whole City:
  - A consortium of providers delivering a

Westminster Works Board

- New Westminster Works Board established to facilitate more effective working across the public sector

- Provides a more strategic and integrated approach to managing resources across Westminster's worklessness and City Recovery agendas.

- The Board brings together the key commissioning


LAA Partnership Board
Commissions to deliver economic development outcomes
WESTMINSTER WORKS BOARD
Commissioners
Service providers
Programme Management Support
Board business management
Secretariat support
Communications
Analysis/mapping
Performance management
Monitoring
Evaluation
Westminster Works for Business
•Demand side activity
•Account managers to support businesses & employers based in Paddington, Victoria and the West End.
•Gateway to range of services.
•Delivery through a consortium of services with links to employers.
Westminster Works (Skills & Work)
•Neighbourhood based support for job-seekers.
•Referrals through to local providers & on-going personalised support
•Pre-employment and post employment support
•Additional assistance for families
Business & Enterprise
•Advisory services for small businesses
•Schemes to promote business start-ups and self-employment
•Links to affordable business space projects
DELIVERY GROUPS

What makes the difference?

- Start with the big issues and the organisations that make the difference
- Be clear about need for change
- Give improved relationships a high profile and keep on pushing.
- Shared priorities and accountabilty matter.
- Engage at every level
- Communicate … and