Meeting the Needs of Local People

Caron Williams

Solihull Care Trust.

The things that are common to us all

- You only have one chance to get it right
- Service Need is growing
- You are always dealing with real people who are very diverse
- At any one time only a few will have specialised palliative needs
- Carers hold the whole thing together
- Need to achieve VFM
- Unique dependencies based on infrastructure

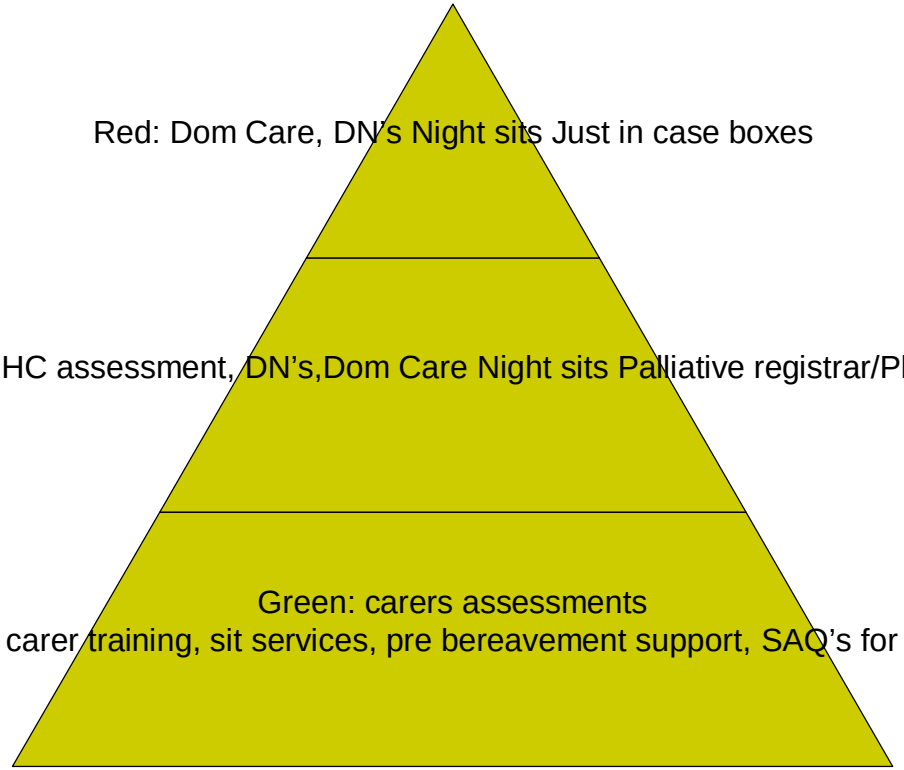
Solihull Local Influencers (dependencies)

- 100% GSF delivery to level 2
- Small population size
- Large geographical spread
- CHC and EoLC linked through commissioning (clear value base)
- Excellent service/data provision through specialised services: KPI's WCC and SHA
- Progressive PBC's
- Junior partner in acute contracts

Local Solihull Operational conditions

- 3 diverse population groups
- Rapidly ageing population
- Locality delivery model
- Strong primary care palliative solutions
- Commitment to the EoLC agenda at CEO and senior Op's level
- Strong links to CHC contracted solutions.
- Care Trust so strong links between health and social care and Carers support services

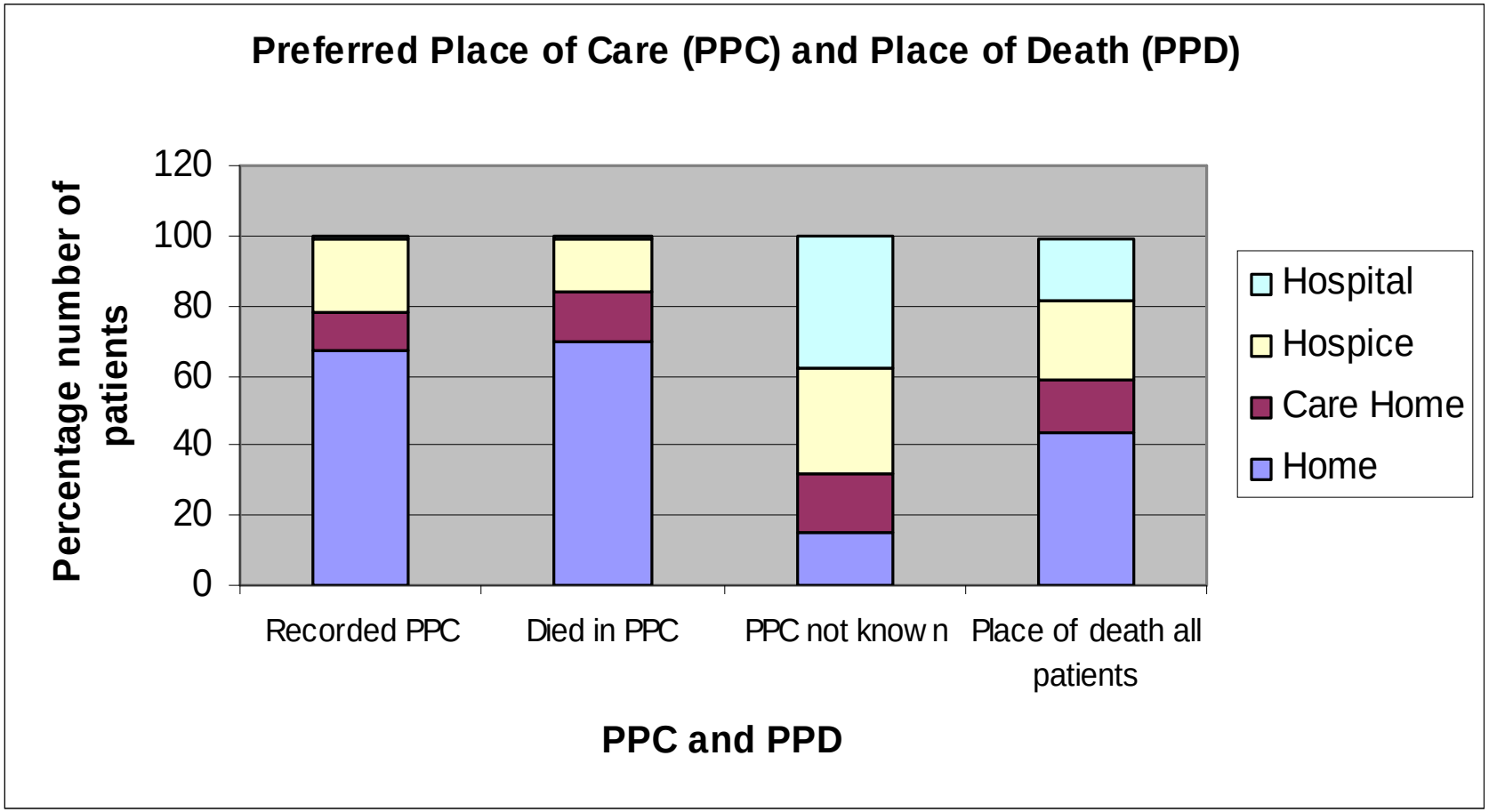
Indicative Support options



Growth of Local Need.

chronic renal failure	85+	4	4	5	5	6	61.4
	65+	6	7	8	8	9	47.2
Circulatory disease	85+	208	227	265	294	336	61.4
	65+	536	560	619	675	748	39.4
of which IHD	85+	86	93	109	121	138	61.4
	65+	258	269	296	321	353	36.9
Respiratory	85+	96	105	122	136	155	61.4
	65+	211	222	246	269	300	41.9
Dementia	85+	33	36	43	47	54	61.4
	65+	38	41	47	52	59	57.8
Neoplasms	85+	82	89	104	115	132	61.4
	65+	403	418	458	491	530	31.6
Nervous system	85+	18	20	23	26	30	61.4
	65+	44	46	50	55	62	41.3
All causes	85+	558	609	711	787	901	61.4
	65+	1494	1562	1725	1875	2072*	38.6

Specialist Care support options (Choice)



Key areas of support/influence to ‘local’ success

- Early Carer support :context of primary care
- Free Domiciliary home care through strong CHC links
- Supportive Care pathways
- Strong links to hospital admission avoidance services
- Enablement support vision
- Strong Specialised MDT with good community links.

Anticipated results:

- High levels of KPI adherence:
  - Choice of place of care
  - Deaths at home
- VFM:
  - Early carer support (GSF identification)
  - Smooth pathways without duplication
  - Lower admissions to Secondary Care