The King's Fund

Ideas that change health care

Supporting Choice at the End of Life

Findings from the Delivering Choice Programme

17th June 2009

National Audit Office: National End of Life Care Conference

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Our Approach

1. Quantitative evaluation of activity and cost
   http://www.kingsfund.org.uk/research/publications/improving_choice_at.html
2. Formative research:

- Identify and understand enablers and barriers to effective service delivery
  - Best practice and opportunities for shared learning
  - Barriers and recommendations for improving practice
- Consideration and implementation of recommendations across sites

Role Definition and Coordination

- A greater role for the generalist workforce
- Increasingly complex patient care
- What care are generalists / specialists providing?
- Education and training
- Examples of good practice :
  - Palliative Care Coordination Centre
  - CAPCCS (generic workforce)
  - Acute and community care provider forum

(Lancaster University evaluation)

Access for Non-Cancer Patients

- Disease trajectory
- Types of support needed
- Care planning
- Skills of the workforce
- Access to funding

Widening Access

- Palliative rehabilitation
- Flexible and responsive interventions
- Training and education

Conclusion

- Roles and responsibilities
- Education
- Strategic and financial structure
- Communication and partnership working