Advocacy and Personalising Services

Developing a joint advocacy commissioning strategy for adults

Why have a strategy?

- Piecemeal and uncoordinated
- Formal statement
- It is not the whole answer – “your model is just that…it does not match with my experience of challenging professionals as an advocate.”

What are the drivers?

- Joint commissioning
- Know what we have got, what works and what does not work
- Views of older people
- To address the gaps in services
- Address inequalities

Personalising Services

- How will we re-establish the advocacy roles of Care Managers and Health Staff?
- What role will Independent Advocacy have in working with people on seven steps of being in control of your support?
- What sort of advocacy services will people be willing to use their direct payments to purchase?
- How will advocacy services

Top tips for commissioning

- Passion and commitment
- Outside support OPAAL
- Work with older people and carers
- Third Sector contribution

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