# ASSESSING EXCELLENCE
# A NEW FRAMEWORK

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Regulatory Services
Peer Challenge

# Using the Peer Challenge Framework

- Self Assessment
- Peer Challenge

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# Self Assessment

- Examine activities, achievements and improvements
- A team from within the service
- Identify strengths and areas for improvement
- Report to management
- Draft improvement plan

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# Peer Challenge

- Examines self assessment and draft improvement plan
- Team of 3
- Desk  top review
- 2 day site visit

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# Peer Challenge

- Challenge self assessment process
- Identify any further improvements
- Validate excellent or innovative practices
- Produce written report

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# Progress

- Pilot programme 2009/10
- Wide scope of Regulatory Services
- 50 Peer Challenges – 19 completed
- 80 Peer Challengers

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# Next Steps

- Further 31 Peer Challenges in 2010
- Evaluation
- Review
- Future role?

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