

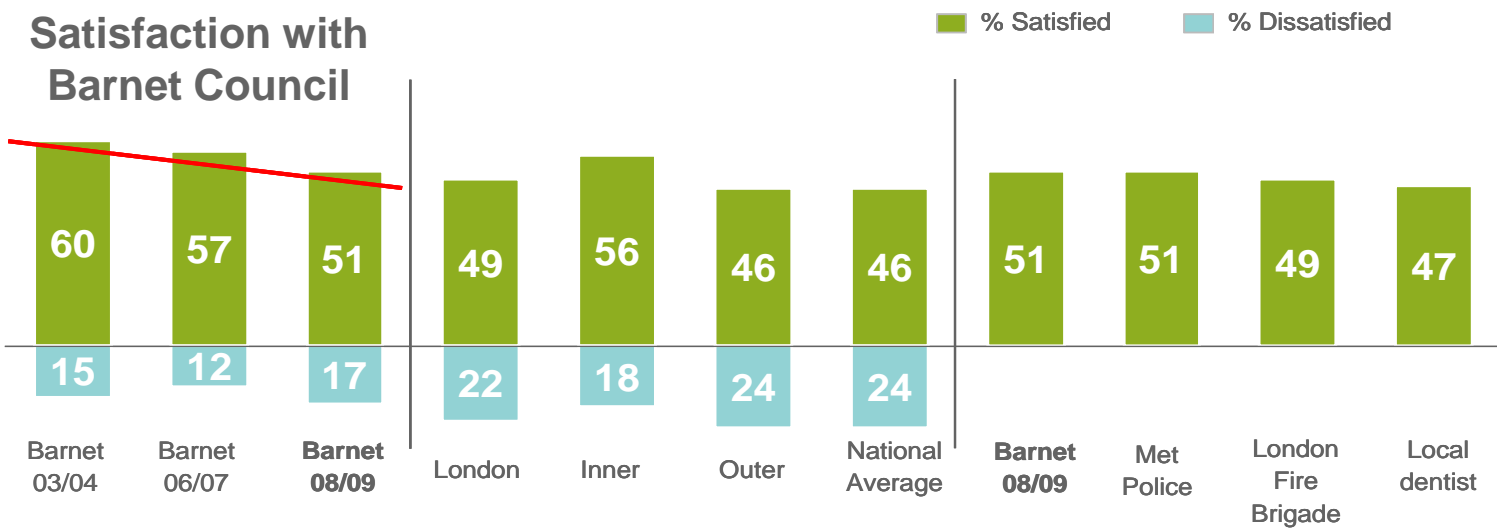
Tough choices and new relationships: The view from Barnet

Mike Freer

The Barnet Journey



... but have our residents noticed?



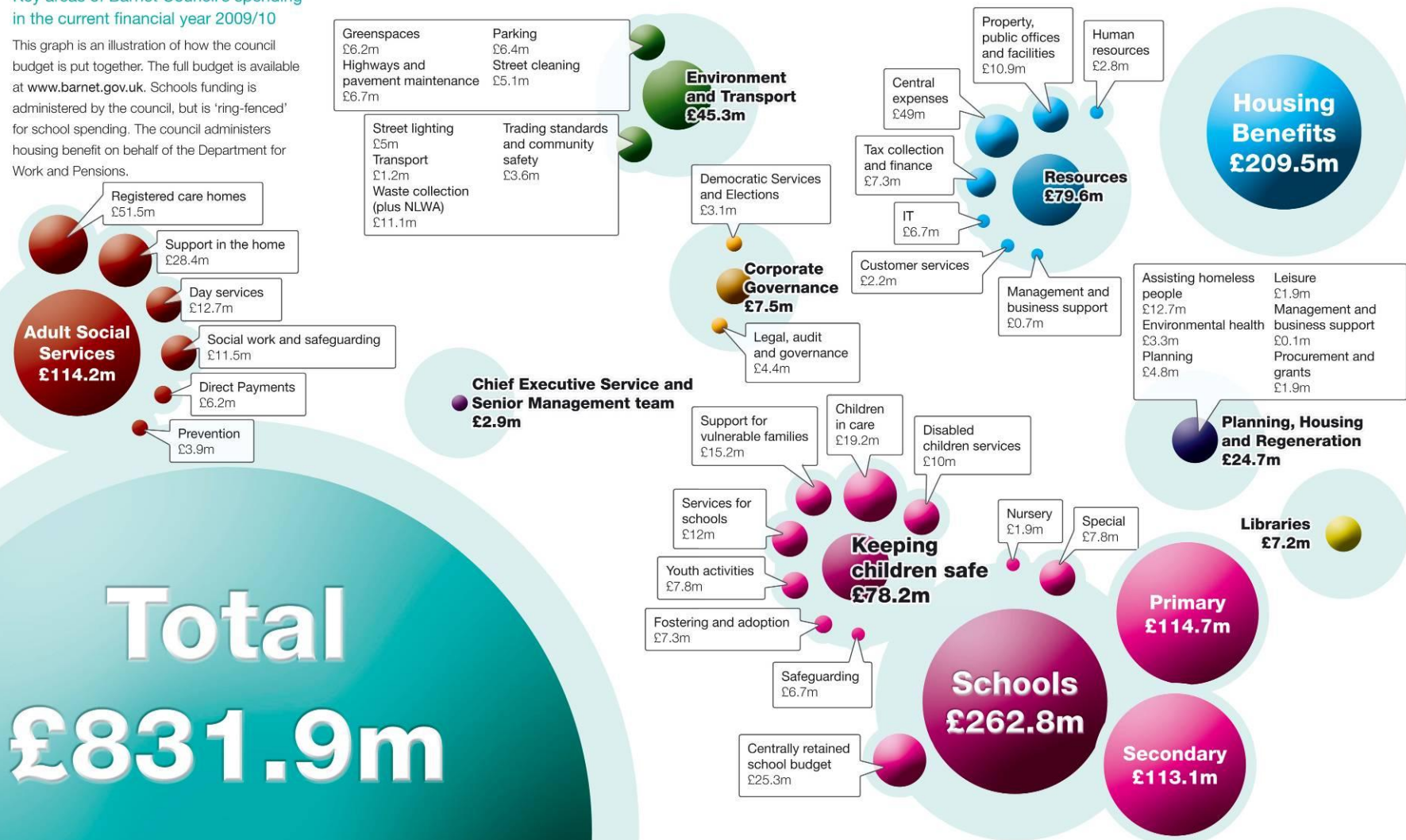
Face significant challenges ahead



Demographic changes mean real budget pressures

Key areas of Barnet Council's spending in the current financial year 2009/10

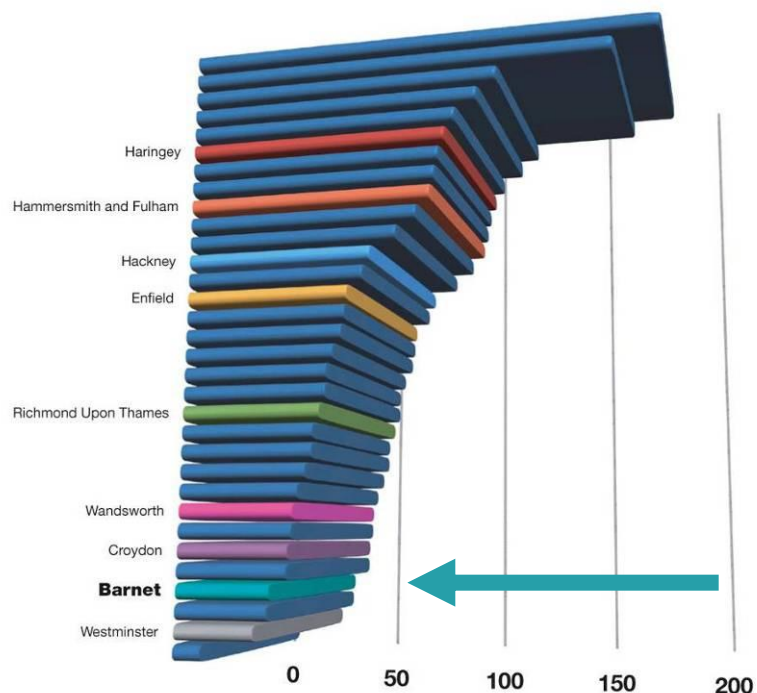
This graph is an illustration of how the council budget is put together. The full budget is available at www.barnet.gov.uk. Schools funding is administered by the council, but is 'ring-fenced' for school spending. The council administers housing benefit on behalf of the Department for Work and Pensions.



Need a relentless focus on efficiency

Barnet already very efficient

*Back office costs per head of population**



*Figures from CIPFA/Audit Commission excludes City of London

However more we can do

Consolidation of our **property**:
£1.4m to £2.4m savings per annum¹

Consolidation of **support services**: up to £2.3m savings per annum¹

Commissioning clusters of services: savings of £4m-£5.8m per annum¹

Consolidating **customer access**: savings up to £2.3m per annum¹

A few words on the 'EasyJet' model

Telegraph.co.uk

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Book me a seat on low-cost easyCouncil

Public services – including the NHS – should be run like no-frills airlines, says Philip Johnston .

Published: 6:24AM GMT 26 Oct 2009

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Philip Johnston

Comment

Personal View

Politics

the guardian

Friday 28.08.09
Published in London and Manchester
guardian.co.uk

Tories adopt budget airline service model

London borough's radical no-frills approach could drive Cameron policy

Robert Booth

the frontiers of the state, but about targeting our interventions."

Council bosses have drawn the potentially controversial analogy with budget airlines in briefings with opposition parties about its reform plan, dubbed "Future Shape".

Freer, the policy's mastermind, was a professional business consultant and is standing as the Conservative parliamentary candidate at the next general election in Folders Green, covering the constituency of Folders Green.

From dust to bust, America's poor take on a new type of monster



The frontline doesn't always know best –whose priorities?



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Route

From Include low-cost airlines ☒
to Direct flights only ☐

Schedule

Departing Tue 19 Jan 2010 at Any time

Returning Tue 26 Jan 2010 at Any time

Are you flexible by +/- 1 day? ☐

Traveller(s)

Adult(s)	Child(ren)	Infant(s)
<input type="text"/> 1 <input type="text"/>	<input type="text"/> 0 <input type="text"/>	<input type="text"/> 0 <input type="text"/>
	(2-11 years)	1 infant only per adult

Service preference (optional)

Class Economy

Greater price transparency - ward based spend!

BRITISH AIRWAYS				
→ Outbound London - Copenhagen				
Wed 13 Jan	Thu 14 Jan	Fri 15 Jan	Sat 16 Jan	Sun 17 Jan
From £188	From £188	From £188	From £164	From £164
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
← Inbound Copenhagen - London				
◀ Previous week				
Wed 27 Jan	Thu 28 Jan	Fri 29 Jan	Sat 30 Jan	Sun 31 Jan
From £76	From £76	From £64	From £64	From £64
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>



Changing expectations – differential pricing? Individual budgets?



A focus on self-help



FixMyStreet[Report a problem](#)[All reports](#)[Local alerts](#)[Help](#)[Contact](#)

mysociety.org

Report, view, or discuss local problems
(like graffiti, fly tipping, broken paving slabs, or street lighting)

Enter a nearby GB postcode, or street name and area:

How to report a problem

1. Enter a nearby GB postcode, or street name and area:
2. Locate the problem on a map of the area
3. Enter details of the problem
4. We send it to the council on your behalf

FixMyStreet updates

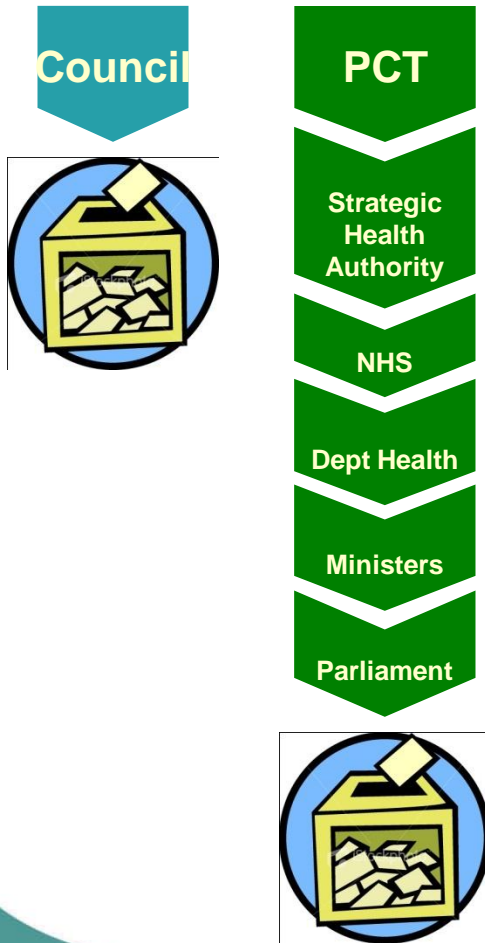
966	1,074	64,582
reports in past week	fixed in past month	updates on reports

Photos of recent reports

Recently reported problems

Where next

Democratic Accountability



Joint working and integration



Greater financial discretion

