

Remodelling Library Services

Cross Boundary Working

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North West Shared Services

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North West Libraries working together



Introduction



- North West Libraries are:
 - 23 public library authorities in the North West
 - 10 AGMA authorities & Blackpool, Blackburn with Darwen
 - 5 Merseyside
 - Cheshire East & West, Warrington, Halton
 - Cumbria & Lancs
 - 19 of the 23 are in the NW Libraries Consortium

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Track record of partnership working

- Purchasing consortia
- Time to Read
- Inter Library Loans
- Fulfilling Their Potential
- Sub regional activity
 - Ask about business
 - Merseyside GLO



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Why shared services?

- A brief history lesson

- ☐ Expand areas of joint working
- ☐ Shared bibliographical services unit for GM
- ☐ Better Stock Better Libraries
- ☐ Regional bib services model



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Regional bib services model

- Workshops with HOS in North West & Yorkshire
- 33 authority stock procurement framework
- Best practice in stock acquisition
- Shared bib services



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NW shared bib services

■ Shared Bib Services

- Manchester Improvement & Performance (MIP) engaged to assess business case
 - What MIP looked at
 - Summary of findings
 - Next steps



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Added value

- 12 areas identified including:

- ☐ E-books and Digital Downloads
- ☐ Shared catalogue
- ☐ Business information
- ☐ Stock management
- ☐ ICT procurement
- ☐ E-resources
- ☐ Inter library loans
- ☐ Community language materials
- ☐ Common branding



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Possible procurement areas for all 33 authorities

- Periodicals
- Children's materials
- Potential areas:
 - ☐ E-resources
 - ☐ E-books and downloads



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Progress

- E-books and digital downloads
 - ☐ Seminar with suppliers
 - ☐ Understanding of products and who is interested
 - ☐ Consortium negotiations
- E-resources
 - ☐ E-resources group established with terms of reference
 - ☐ Negotiate terms and evaluate products



Progress

■ Periodicals

- ☐ Discussions with CBC
- ☐ Options appraisal
 - Use CBC framework contracts

■ Shared catalogue

- ☐ Scoping session & initial assessment of what's available
- ☐ Technical spec development
- ☐ Funding options



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Progress

- Community languages
 - ☐ Audit of languages
 - ☐ Standardise cataloguing
 - ☐ Share catalogue records
 - ☐ Explore cost models
 - Manchester/Stockport SLA
 - ☐ Explore pairing or small cluster arrangements
 - ☐ Engage with suppliers to explore best value from a consortium approach



Progress

- Stock management

- ☐ Consortium terms for Smart SM

- 8 new authorities & 3 renewals

- ☐ Number of authorities signed up to Bertram's Engage

- NW branding

- ☐ Common brand

- ☐ Website

- portal to shared catalogue etc

- ☐ Promotional materials

- Posters

- Postcards





Community life

Libraries – your local
place to meet



Reading for life

Libraries – your local
reading service



Learning for life

Libraries – your local
learning space



Information for life

Libraries – your trusted
information service





Next steps

NW resolution

- Continue shared services work
 - Identify other areas
 - Commission work to identify funding
 - Conference
 - Revised remit & performance framework
- Consider City Region