

# Combining services to provide effectiveness and value for money

Mike More, Chief Executive, Westminster City Council 8th December 2011

### Joining up services and working together

Current financial climate and changes in public sector landscape has led to a redesign of how we deliver public services

Westminster has been working with our partners and neighouring boroughs to ensure that every pound spent is targeted and delivers value for money

There are three ways that Westminster is joining-up services and working together to ensure that we are not tackling complex problems in isolation:

- > Combining services at scale: e.g Tri-borough commissioning
- ➤ Jointly tackling complex issues: e.g Cross border Gangs and Serious Youth Violence commissioning
- > Joining up services within the Council to work more effectively: e.g Family Recovery Project

#### Tri-Borough – combining services at scale

We are combining services in four areas to **improve lives** and **make** money for the taxpayer go further

- ➤ Children's Services
- ➤ Adult Social Care
- ➤ Libraries
- ➤ Parts of corporate services, including IT and HR
- ➤ Environmental and Leisure on a Bi-Borough basis between Hammersmith & Fulham and Kensington & Chelsea
- ➤ Retaining local sovereignty through a 19 point **Sovereignty Guarantee**



#### What Tri-Borough will deliver

- > Expect to make savings of £33.4m by 2015/16
- ➤ Keep all our **libraries open** and make available over **1m library books**
- ➤ Single Adult Social Care service will help people recover, recuperate, and rehabilitate so that they are able to live as independent a life as possible
- Combined Children's Service will help all our children succeed and achieve their potential
- ➤ A **new model of working** for the rest of local government wholeplace Community Budget

#### Serious youth violence: Jointly tackling complex issues

7<sup>th</sup> December 2011

- Mismatch in provision at council borders leads to isolated working
- > Boundaries should be permeable
- ➤ Agencies should work together to tackle cross-border serious youth violence e.g Westminster serious youth violence quad borough partnership includes Brent as the Westminster/Brent border is where the majority of cross-border serious youth violence incidents occur
- ➤ Westminster and Brent have **jointly commissioned services** including mediation between Westminster gang members and Brent gang members, preventative education programme within Brent and Westminster schools, and co-ordinated applications for gang injunctions.

#### Serious youth violence – jointly tackling complex issues

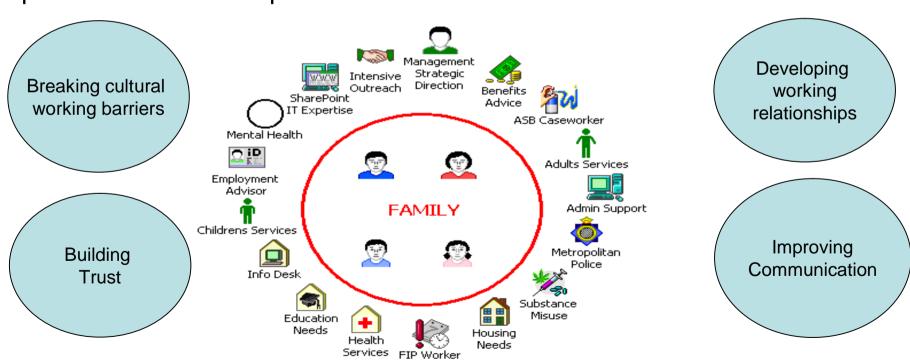
The purpose of the serious youth violence quad borough partnership is to explore opportunities for joint commissioning, work together on joint funding bids and to co-ordinate work, such as enforcement activity.

By working jointly across borders, we hope to:

- > Reduce the number of cross-border serious youth violence incidents
- Scale-up commissioning
- ➤ **Develop and expand our interventions** to include greater support to families and greater support to young adults aged 18-24.

## Joining up services within the Council to work more effectively: Family Recovery Project

FRP brings together staff from across the council, public services, voluntary sector to create a **co-located team** around our most problematic and complex families



#### **Family Recovery Project Results**

- FRP has shown clear evidence of:
- Improved Resilience
- Family Functioning
- Reduced Anti-Social Behaviour
- Better Education Attendance and Attainment
- Increased recognition of Physical and Mental Health Needs
- Appropriate Interventions.
- Cost Avoidance Model has been developed with forecasts against first 50 Families, showing a potential avoided cost of £2million over 1yr. An 18 month review of cost avoidance estimates further avoided costs of between £1-2 million in the next 12 months.
- ➤ The best estimate of cost avoidance was approx £37k [and £50k at most optimistic]

7<sup>th</sup> December 2011

#### What's next?

- Social Impact Bonds
- ➤ Whole Place Community Budget

#### **Any Questions?**