



# Progressive models for local integrated working around the family

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## *A smart approach* - Team Around The Family (Multi-agency/disciplinary working +)

### Prevention/early intervention

➤ Promotes a **prevention**/early intervention approach (identifying families “on the radar”, “across the spectrum”) – not just addressing families already presenting multiple “needs” for services

### A shift from separate mainstream and targeted practice to a universal approach

➤ Prompts a shift from the current split between mainstream and targeted practice/intervention(s) for families (across the lifecycle?) with multiple interventions – a personalised (tailored) but universal approach

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### Service redesign

- Potential to redesign local public services around the family (life cycle?) – locally responsive to needs **and** demand
- Utilising “intelligence” of those at the current provider/receiver of services interface (frontline workers and service beneficiaries/users)
- Safer neighbourhoods/community safety: Housing/public services – return to Neighbourhood Management
- A focus for partnership efforts, also workforce development
- Supports future strategic and integrated commissioning from/on behalf of all relevant sectors
- Realising service integration
- Realising efficiencies

# Potential model for local integrated working around the family – ‘Think Family’ PLUS

## ‘Think Family’ PLUS

Developing a hub in each neighbourhood for integrated provision of services and ways of working – needs led/flexible:

- Maintain ‘Think Family’ journey
- Locality hubs – outreach/family/client support workers – “gateways”
- Introduce (Family) Support Panel working aligned with neighbourhoods/localities - flat/multi-agency/service working
- Data, assessments, referrals and reviews – e-CAF
- Develop simple, clear protocols for a whole system that liberates frontline workers (professionals combining generalist/specialist role) and induces them to work **proactively** and responsibly – “accountable autonomy”

## Potential model for local integrated working around the family – **‘Think Family’ PLUS**

- Building on partnership work
- Flexibility – empowering frontline workers (often done informally in any case)
- Recognising, celebrating and rewarding - building incentives in the system – a bottom up process

**Potential for locality hubs to provide the whole gamut of local public services**