

The Saudi **experience:** An Overview of Best Practices at the Institutional Level

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NCAAA Profile



NCAAA: Founded 2004 to provide national and international quality assurance and accreditation services for all higher education institutions and programs in the Kingdom (except military)

<u>Authority</u>: *Higher Council of Education*—Independent, separate from the all other Ministries

Scope: Accreditation of all postsecondary educational & vocational institutions & programs (except military).

Board of Directors: Government, H E institutions, and industry. Summary of NCAAA achievement

- **Executed developmental reviews** (6 institutions and 40 programs in 2009- 2010), and started second cycle of developmental reviews (7 institutions and 46 programs in 2012- 2014).
- * Accredited 7 public and private institutions & 23 programs in KSA.
- ❖ Training Programs (Over 150 training programs in the last 5 years with Approximately 8000 participants) & over 10 international training visits for over 140 high official & faculty members of H E institutions in KSA.

Characteristic of Saudi Arabian Postsecondary providers



- Public universities (28) (16 established in the last 7 years).
- Private universities (7) (in the last 7 years).
- Private colleges (21)
- Community Colleges (18+, under the public universities)
- Post Secondary Technical institutes & colleges (50+)
- Nursing and health institutes (50 public, 60 private)
- Approximately 450 small specialized institutes
- Institute of Public Administration.
- Diplomatic Institute.
- Military colleges (not included in accreditation responsibilities).

Institutional Best Practices for Quality Assurance



- 1. Establishment of An Internal Q A Management System, includes:
- QA Mission Statement
- QA Strategic Plan for Institution
- QA Strategic Plan for Every Program
- Continuous Periodical Assessment
- 2. Establishment of a Quality Assurance Center/ Deanship with senior Person to Lead QA.
- 3. Establishment of Institutional Q A Committee lead by the rector (chairman of board of trustee for private Instit.)

Institutional Best Practices for Quality Assurance



- 4. Establishment of a Central Data

 <u>Management System:</u> IT technology that is automated for collecting and banking statistics) with capacity for managing and calculating information, templates, and reports for MoHE, NCAAA, and others.
- 5. Complete Sets of Regulationsm Bylaws, Guidebooks and Templates: Thorough <u>Guidebooks</u> providing a detailed description for the entire QA and accreditation <u>process</u>.
- 6. CORE student learning outcomes that are aligned with National Qualification Framework in all levels; from the institutional mission in alignment with student needs and at the program, department, and course levels.
- 7. KPIs and Learning Outcomes.
- 8. Internal and external benchmarking.

Institutional Best Practices for Quality Assurance



9. Continuous Improvement

- All levels of learning require <u>strategic plans</u> and <u>action</u> <u>plans</u>. Also produce <u>Annual QA Reports</u>, and required to incorporate periodic <u>external evaluation reports</u> & <u>respond to recommendations in QA Reports</u>, including those from external reviewers.
- 10. Program Specifications: Based on QA requirements for all of its degree level programs.
- 11. Course Specifications: Based on QA requirements for all of its courses.
- 12. Student & employer periodical surveys.



مع جزيل الشكر على حسن الاستماع

Thank You For Listening QUESTIONS?